



DISNEY CRUISE LINE® HOLIDAYS  
AUGUST 2013-DECEMBER 2014



## TABLE OF CONTENTS

<b>I</b>	<b>THE DISNEY DIFFERENCE</b>	
	The Disney Difference	4
	Family Fun for Everyone	6
	Enthralling Entertainment	8
	Kids	10
	Tweens & Teens	12
	Adults	14
	Delicious Dining	16
	Spacious Staterooms	18
	The Enchantment of <i>Disney Magic</i>	20
<b>II</b>	<b>PORTS &amp; ITINERARIES</b>	
	Which Cruise Will You Choose?	22
	<i>Port Adventures</i>	23
	European Cruises	24
	Bahamian Cruises	32
	Southern & Eastern Caribbean Cruises	34
	Western Caribbean Cruises	36
	Disney's <i>Castaway Cay</i>	38
	The Ultimate Disney Holiday	40
	Alaskan Cruises	41
<b>III</b>	<b>PLANNING YOUR HOLIDAY</b>	
	Putting Together Your Cruise	42
	Stateroom Categories & Deck Plans	44
	<i>Disney Cruise Line</i> ® Air Programme	51
	Sail Dates	52
	Terms & Conditions	54

This brochure was published in July 2013 and may be replaced by a later edition.  
For the most up-to-date prices, visit [disneycruise.co.uk](http://disneycruise.co.uk), call or contact your travel agent.



# THE DISNEY DIFFERENCE

## WHY CHOOSE A DISNEY CRUISE?

All sorts of dreams are about to come true. That's what a Disney cruise is all about — making magic happen for everyone who sails, with the kind of enchantment, service and entertainment only Disney can deliver. So if you've been waiting for the perfect cruise, you've just found it.

### A PERFECT BLEND OF ACTIVITIES FOR ALL AGES

#### FOR FAMILIES

Find extraordinary adventure, enjoy dazzling entertainment, and create special memories together, with Disney stage shows, deck parties, movies on deck, family game shows and more.

#### FOR YOUNGER GUESTS

Let their imaginations soar with our extensive range of activities just for kids, tweens and teens: clubs filled with Disney activities, Character interactions and imaginative entertainment.

#### FOR ADULTS

Your dreams of pampering and time together are all taken care of, with our exclusive adults-only areas and activities. Try our nightclubs, adults-only dining, spa, fitness centre and much more.



## INCREDIBLE VALUE

When you sail with Disney, so much of what you would expect on a cruise is already built into the price. But, on every Disney ship and every cruise, you'll also enjoy:

- **Meals included with flexible dining options** give you the freedom to eat when and where you please, whether with our Rotational Dining system, at a more casual venue, or even from room service
- **Unlimited complimentary soft drinks, tea, coffee and ice cream** so you never go thirsty and there's always a treat nearby
- **Complimentary room service** for breakfast, lunch, dinner and snacks
- **Complimentary, themed kids' clubs** brimming with Disney activities and entertainment, and featuring some of the longest operating hours at sea
- **WAVE phones** allow you to call and text other passengers without having to run up mobile charges — so you can always contact the kids, even when they're off having fun
- **Special moments with Disney Characters** provide life-long memories for everybody in the family
- **The first fireworks at sea** offer breathtaking entertainment



## FAMILY FUN FOR EVERYONE

HOLIDAYS CRAFTED TO CREATE UNPARALLELED EXPERIENCES FOR FAMILIES TO SHARE



Every day and every night, you and everyone you're sailing with can enjoy all sorts of fun afloat. Take your pick. Take your time. And take part in the most imaginative entertainment at sea. Some features vary by ship or itinerary, but one thing you can be sure of, is there's always plenty of fun to be found.

- **Dedicated family nightclub** with game shows, karaoke and family dance parties
- **Crazy golf, basketball and more on the sports deck**
- **Captain's Gala, formal evening** (7-night and longer cruises)
- **Meet Disney Characters in person**
- **Disney Character dining experience** (on most 7-night and longer cruises)
- **Splashtacular pools and watery fun slides**, splash zones, even water coasters on some ships'

### PLUS THESE FAMILY FAVOURITES

- **Spectacular Disney deck parties**, so you can start your cruise with a splash at our Sail-Away Celebration and wave a fond goodbye at our final farewell party.
- **Celebrate the pirate life with Pirate Night**, a swashbuckling experience complete with themed dinner party and spectacular fireworks display.
- **Kick back and relax in front of a movie** shown on big screens on each ship. Revisit Disney classics or take a seat for a first-run feature in state-of-the-art theatre spaces that feature plush seats, giant screens and advanced projection with Dolby sound and Dolby 3D showcase.
- **Want to relax even more? Watch films on deck under the stars**, with our **jumbo outdoor movie screens** showing Disney animated or live-action films at the poolside.

And of course don't forget our incredible Disney stage productions—find out more on pages 8–9.





ENTHRALLING ENTERTAINMENT

SPECTACULAR DISNEY MUSICALS

Our original Disney musicals come to life with all the style of London's West End in the *Walt Disney Theatre*, sweeping you away on an unforgettable entertainment adventure. This dazzling showplace is home to the most magical presentations ever performed at sea. Original Disney shows vary by each ship's itinerary, but on these pages we've picked out a few of our favourites.

But that's not all. As well as breathtaking Disney stage productions you can look forward to first-run films, dance parties and a thrilling open-air deck pirate party. Many voyages also include fireworks at sea, when weather permits. Disney provides the highest levels of entertainment for the whole family. Choose your favourites or enjoy them all—it's up to you!



**DISNEY'S BELIEVE**

Genie from *Disney's Aladdin* takes a workaholic father on an enchanting journey into the world of Disney stories where he learns that magic is real and is embodied in his beloved daughter.

**VILLAINS TONIGHT!**

Wickedly fun and funny, this infamously entertaining musical revue features the sensational talents of Hades, Ursula and a host of other Disney villains.

**TOY STORY, THE MUSICAL**

The heart and humour of this classic delight in playful and inspiring ways. Inspired by Disney-Pixar's *Toy Story* films.



**THE GOLDEN MICKEYS**

Celebrate the musical heritage of Walt Disney in this toe-tapping tribute to the Disney Studios' classic films.

**DISNEY DREAMS — AN ENCHANTED CLASSIC**

A spectacular fantasy in which a little girl discovers the power of her dreams with a bit of help from her favourite characters.

**TWICE CHARMED: AN ORIGINAL TWIST ON THE CINDERELLA STORY**

This marvellous musical re-imagines the classic tale, and tells it in a brand-new way.

All original Disney shows vary by itinerary and are subject to change.



## 🌟 JUST FOR KIDS! 🌟

Kids 3–12 can let their imaginations sail free in *Disney's Oceaneer Club* and *Disney's Oceaneer Lab*, magical spaces designed just for them—open early and open late, with some of the longest operating hours at sea. Mums and dads can set off on their own adventures, knowing that their youngsters are taken care of by fun-loving Disney Youth Co-ordinators. Plus, special free onboard 'Wave Phones' make sure that parents are just a phone call away.

### DISNEY'S OCEANEER CLUB & DISNEY'S OCEANEER LAB (FOR KIDS AGED 3–12)

Youth activities on your Disney cruise are designed to be as flexible as can be. So kids can really get immersed in their favourite things. Choose from a half-dozen activity tracks that appeal to different interests. Here are just a few incredible ways to play:

- **Piston Cup Challenge**  
Drivers build and race cars using bars of soap, ensuring good clean fun and lots of laughs for all.
- **Puzzle Playtime with Mickey and Friends**  
Mickey Mouse and his pals stop by to play favourite games with young Guests and their families.
- **Disney's Once Upon a Time**  
When Bartleby the Bookmaker reads books, he makes the Characters come to life!

- **Toy Story Boot Camp**  
Join Corporal Green and the Green Army Men from the hit Disney-Pixar animated film series for a fun-filled tour of duty.
- **Bibbidi Bobbidi Boutique (Disney Fantasy only)**  
Princesses-to-be are greeted by their very own Fairy Godmother-in-training who transforms them with magical makeovers. And on special pirate party nights, the Boutique transforms into a swashbuckler's hideaway where everyone can get ready to live a pirate's life!

#### Nursery

Each ship offers whimsical play areas where children from three months to three years are watched over by our co-ordinators. Bear in mind that there's an additional charge, and space is limited.

### UNMISSABLE DISNEY AREAS FOR KIDS...

#### ANDY'S ROOM\*

A larger-than-life Mr Potato Head, oversized Hamm the piggy bank and a Slinky Dog slide... the stars of Disney-Pixar's 'Toy Story' come to life in this multi-level space!

#### PIXIE HOLLOW\*

Kids love playing dress up, creating crafts and sitting on the toadstool and acorn stools at Tinkerbell's teapot house, surrounded by magical forest scenery.

\*Not on *Disney Wonder*.

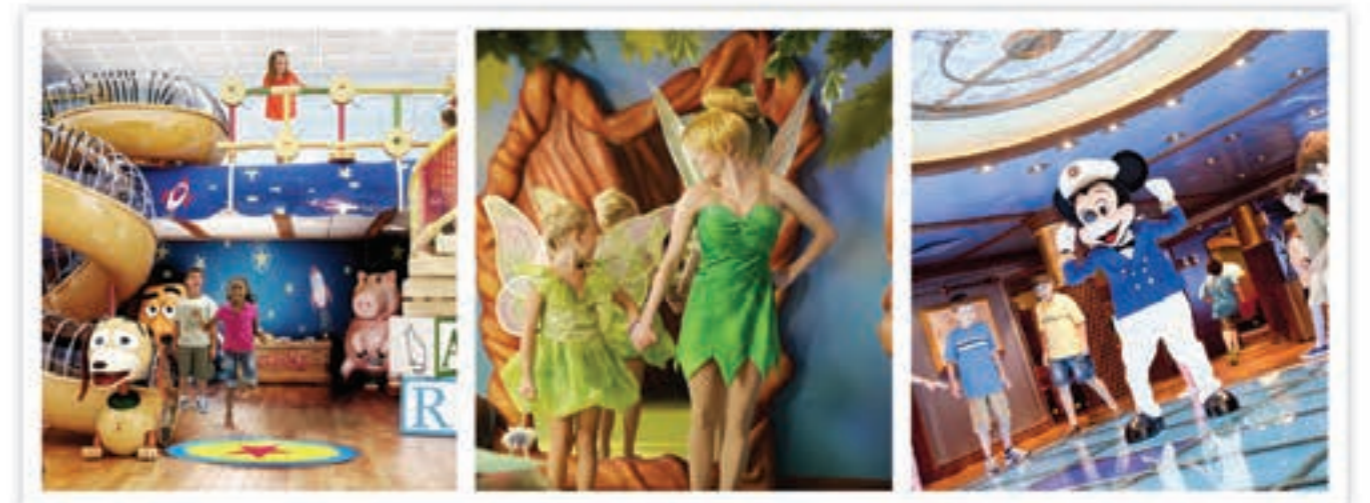
#### PLUS EXCLUSIVE TO DISNEY MAGIC—

#### AVENGERS ACADEMY

Budding crime-fighters take on special missions, using some of the equipment that helps make the Avengers the world's mightiest heroes, in an immersive entertainment experience.

#### MICKEY MOUSE CLUB

Mickey's signature bold red, yellow and black create the perfect environment for fun crafts, games and playing on Goofy's Gears!





## ✿ TWEEN AND TEEN SCENES ✿

Tweens and teens enjoy their very own separate, private getaways, complete with big-screens, great music and lots of new friends their own age. At these exclusive clubs—*Edge* for tweens (11–14) and *Vibe* for teens (14–17)—they get to sail away with the coolest co-ordinators at sea, in spaces designed just for them... and only them. They can drop in, hang out, and do their own thing whenever they like. Just take a look at some of the fun that's in store!

### EDGE (FOR TWEENS AGED 11–14)

A loft-style lounge space filled with high-tech fun, offering tweens aged 11–14 a space to call their own. They can enjoy music on an illuminated dancefloor, stay connected by using their very own social media platform, catch the action on a state-of-the-art video wall, or join-in with exclusive *Edge* activities.

- **That's Hilarious**  
Our co-ordinators will transform tweens into improv comedians while they learn the basics of comedy games.
- **Ghost Voyagers**  
The ship is passing through mysterious waters where strange occurrences have happened in the past. Is it ghosts? Or just the imaginations of the people who witnessed them? Equipped with state-of-the-art ghost-hunting gear, it's up to the 'Ghost Voyagers' to find out!
- **Pizza Perfection**  
Answer trivia questions to win pizza toppings and create the perfect pizza. After the game is over, the pizzas are cooked and shared by all.



*Disney Dream, Disney Fantasy and Disney Magic* all feature Chill Spa, with relaxing treatments reserved just for teens.

### VIBE (FOR TEENS AGED 14–17)

This indoor/outdoor space fuses a cool, urban coffee shop feel with the excitement of a stylish nightclub. It's a sleek, trendy venue where teens aged 14–17 can visit the coffee bar, disco on the multi-coloured dance floor, game in the media room, or chill out on the sun deck.

- **Zombified**  
They're putting the final touches on a big picture, *Zombified!* Teens can pitch in by performing as zombies in several scenes, even some of the speaking roles. Then the producer throws a Hollywood-style premiere party to celebrate!

- **Super Sloppy Science with Professor Make-O-Mess**  
Now teens can partake in some of the sloppiest science experiments around, as the professor offers some hands-on training that will surely have them laughing and learning.
- **GOTCHA!**  
How long will they last in this game of elimination? Join the teen co-ordinators for the all-day event where their cunning skills are put to the test! Last teen standing, wins!





### 🌿 JUST FOR ADULTS 🌿

Take a deep breath. Now let it go. The kids are off discovering their own little Never Land. This moment is all about you. So here are a few ways to enjoy a little adult time, as only *Disney Cruise Line*® can offer.

- Relax at *Quiet Cove*, the adults-only pool area.
- Get pampered in the full-service spa.
- Savour adults-only dining in Palo\*—located on all four ships—or select from dishes created by Michelin-starred chef Arnaud Lallement at *Remy*\*, available on *Disney Dream* and *Disney Fantasy*.
- Sing, dance and laugh the night away at uniquely themed lounges and clubs.
- Enjoy delicious beverages at *Cove Café* coffee bar.
- Hit the gym for a fitness consult or join a group exercise class.
- Set off on adults-only *Port Adventures* on select itineraries.
- Recline on the adults-only beach on Disney's exclusive, private Caribbean island, *Castaway Cay*.

\*Additional cost applies at *Palo* and *Remy*.







## DELICIOUS DINING

SAVOUR A UNIQUE DISNEY DIFFERENCE:  
DINE IN A DIFFERENT RESTAURANT EACH NIGHT

### 🌸 CULINARY CREATIONS AND PURE IMAGINATION 🌸

Each night, you can savour a deliciously different menu and a different Disney venue. From elegant to entertaining; from fun to festive to completely casual, dining on your Disney cruise is always suited to match your personal taste. Restaurants vary with each ship, but the experience is always delicious.



#### ROTATIONAL DINING, ONLY ON *DISNEY CRUISE LINE*®

You'll be welcomed to your table by the nicest people at sea—your Disney cruise waitstaff. Actually, the same team will join you every night of your cruise. They'll get to know your favourites, your kids' favourites, and all the little details that make for the perfect dining experience. This is Rotational Dining. It happens every night. You enjoy a different restaurant, with the same servers at your side. So, there's always a friend at the table with some great suggestions for what you'll like on the menu. And with cuisines from all over the world—including French, Asian, Caribbean and American favourites—plus the freshest seasonal produce, there's something to suit every palate.

#### Dine and play\*

Enjoy dinner with your little ones, then let Disney Youth Co-ordinators collect them for an evening of fun and games, so you can savour the evening at your own pace.

\*Only available on selected sailings.



### FLEXIBLE DINING OPTIONS TO SUIT YOUR MOOD...

We're all about choice on board *Disney Cruise Line*®. So if you feel like stepping out of rotational dining for a change, then there are plenty of other ways to tickle your tastebuds.

#### CASUAL & QUICK SERVICE DINING

For a more laid-back table-service environment, our casual dining options offer a huge array of American and international favourites. And between meals, you'll find a variety of delicious offerings, from morning to night. Enjoy such delights as authentic-style pizza, wraps, panini and unlimited ice cream and soft drinks.

#### ADULTS ONLY

Grown-ups can enjoy the subtle elegance and Northern Italian cuisine of *Palo* on board every *Disney Cruise Line*® ship. And on *Disney Dream* and *Disney Fantasy*, indulge in *Remy's* exquisitely fine French dining, designed by holder of two Michelin stars, Chef Arnaud Lallement.

Additional cost applies at *Palo* and *Remy*.

#### ROOM SERVICE

Complimentary room service is included in the price of your cruise, and is available for breakfast, lunch, dinner and snacks. On the final night of your cruise, room service is available until 1.30am. Note that gratuities are not included.





Deluxe Oceanview Stateroom with Verandah on *Disney Dream* and *Disney Fantasy*

## ROOM TO RELAX

Aboard a Disney cruise, your stateroom is your own private retreat on the sea. A comfy, family-sized getaway that does more than just give you a place to sleep—it gives you plenty of personal space as well. Each one is well-appointed with natural woods, imported tiles and plenty of creature comforts. All staterooms are designed with an elegant, nautical Disney flair, and with more space than you find on most other ships. So, whichever you choose, you'll savour a feeling that is rare on other cruises—you can actually enjoy hanging out in your room.

### RELAXING FACTS

- Almost every stateroom offers a split bathroom with separate sinks and a bathtub. That means you can get ready at the same time, and enjoy a relaxing bath at the end of the day—perfect for families.
- There are four different styles of staterooms: Inside, Oceanview, Verandah and Suite. You can choose between Standard and Deluxe sizes to select the one that fits your family best.
- Onboard the *Disney Dream* and *Disney Fantasy*, Guests with inside staterooms needn't miss out on spectacular views—Magical Portholes offer a 'virtual window' to the world, with a real-time view outside the ship where high-definition cameras feed in live video direct to the stateroom.
- For even larger families, connecting or side-by-side staterooms are available.
- All stateroom sizes offer comfort for at least three people. Most Deluxe Family Staterooms with verandahs are perfect for up to five!



Top: Deluxe Oceanview Stateroom on *Disney Magic*  
Bottom: Inside Stateroom (with magical porthole in every Inside Stateroom) on *Disney Dream* and *Disney Fantasy*.



Oceanview Stateroom

Interior Stateroom with virtual porthole

Suite



## THE ENCHANTMENT OF DISNEY MAGIC

*Disney Magic* returns to sail the fabled Mediterranean Sea in 2014 and this year it's even better than before, having undergone a major re-imagination. From the moment you step aboard you'll begin to discover new enchantment everywhere. You've already read about the fantastic kids clubs that will keep them entertained for hours; now find more in the magnificent lobby atrium, *Senses Spa & Salon*, *D-Lounge* family nightclub and beyond!



### FOR FAMILIES

#### AQUADUNK

Thrill-seekers should head straight for the new *AquaDunk* for a truly adrenaline-charged experience! The breathtaking water slide begins with a near-vertical drop, then loops riders out over the edge of the ship and back!

#### ANIMATION MAGIC AND ANIMATOR'S PALATE

Animation adorned walls and huge high-definition flat screens provide the very best views of magical animation that surrounds diners in *Animator's Palate*—one of our most popular restaurants.

On longer cruises, a generous helping of entertainment is served up during the brand new '*Drawn to Magic*' experience, where a black and white 'blank canvas' explodes into colourful animation. And on shorter sailings you can look forward to seeing your own art-work come to life in '*Animation Magic*'.

### FOR KIDS

#### OCEANEER'S CLUB

We've brought the Marvel Universe onboard, giving little ones access to a secret *S.H.I.E.L.D.* base at the *Avenger's Academy*. Meanwhile the Green Army Men, Mr. Potato Head and a Slinky Dog slide inside *Andy's Room* let little ones have fun with Characters from Disney-Pixar hit *Toy Story*. And there's also plenty of classic Disney fun to be had at the *Mickey Mouse Club*, or playing dress up with Tinkerbell at *Pixie Hollow*.

#### AQUA LAB

Kids cruising aboard the *Disney Magic* will have a blast at *The Aqualab*. Huey, Dewey and Louie have set up super cool water experiments, and there's also a fantastic new kids' slide called *Twist 'n' Spout* to excite them. We've even brought *Nephews' Splash Zone* onboard—a fun-filled play area for infants and toddlers.



### FOR GROWN-UPS

#### AFTER HOURS

Adult excitement starts at *After Hours*, an entire area just for grown-ups. Within this getaway of music, dancing and entertainment is Irish and sports themed *O'Gills Pub*, our brand-new night-time hotspot *Fathoms* and *Keys* piano bar, the perfect place for a little adult conversation and relaxation.

#### SENSES SPA

Discover 11,500 square feet of indulgence and find a haven of personal harmony and unmatched ocean views. Your spa and salon experience can now include professional teeth whitening or hairstyling. And we've even added the *Chill Spa*, where teens aged 13–17 can unwind.





THERE'S MAGIC  
EVERYWHERE WE GO

SO WHICH CRUISE WILL YOU CHOOSE?

With so many things happening on board every day and night, sometimes it's easy to forget that you're actually on a cruise to somewhere. Where does your dream holiday begin? Barcelona, Miami, San Juan, Florida, Vancouver, Venice?

A *Disney Cruise Line*® holiday might be closer than you think...



The Caribbean is calling, with its exotic beaches, tropical scenery and an authentically laid back atmosphere—not to mention our private island paradise *Castaway Cay*. If a luxuriously easy pace is at the top of your wish list, let us take you to the Bahamas. Or if you're captivated by ancient culture, and sunset storytelling captures your heart, then sail the Mediterranean. Maybe you prefer the towering mountains and crisp white snow in Alaska's everlasting winter wonderland. With so many stunning places to explore, there's magic on the horizon as well as on board.

PORT ADVENTURES

You'll find an incredible array of Port Adventures available to you at each destination. The only hard part? Deciding what to do! Here are some ideas to begin:

- **Take an exciting family adventure**, with a private motorboat cruise in Naples, or by visiting ancient ruins in Ephesus and then cooling down in the Aquapark
- **Enjoy quality grown-up time**, with a cooking lesson in a Tuscan farmhouse, or an evening gondola ride in Venice
- **Special Teen Adventures** are available too—let them snorkel, kayak and go bike riding at *Castaway Cay*
- **Launch into an active adventure**, like snorkelling in the Adriatic, hiking up Mt Vesuvius, or going on a scuba diving tour in Mexico

It's always a good idea to choose and book your Port Adventures before you sail, as some fill up faster than others. Just ask your travel agent and remember that each one has its own additional charge.

Port Adventures are operated by independent contractors, and *Disney Cruise Line*® is not responsible for any injury or property damage/loss that guests may incur in connection with Port Adventures.





## EUROPEAN CRUISES



LET THE NAME YOU TRUST FOR FAMILY HOLIDAYS  
TAKE YOU ON AN INCREDIBLE MEDITERRANEAN VOYAGE.





**HISTORIC MEDITERRANEAN**

Summer 2014, *Disney Magic* returns to Europe with 13 ports of call along the sun-soaked Mediterranean. This is truly an amazing opportunity to enjoy so many destinations on your family wish list: Rome, Venice, Athens, Barcelona, Florence, Mykonos and many more. And best of all, you'll return 'home' to your ship each night, where plenty of Disney magic awaits.

**4-NIGHT MEDITERRANEAN**

*Disney Magic* from Barcelona, Spain

- Ibiza
- Palma, Mallorca, Spain
- Includes a magical day at sea

Transatlantic cruise available from Barcelona to San Juan. For full details see [disneycruise.co.uk](http://disneycruise.co.uk)

**5-NIGHT MEDITERRANEAN**

*Disney Magic* from Barcelona, Spain

- Villefranche (Monte Carlo, Cannes, Nice), France
- La Spezia (Florence, Pisa), Italy
- Civitavecchia (Rome), Italy
- Includes a magical day at sea

**7-NIGHT MEDITERRANEAN**

*Disney Magic* from Barcelona, Spain

- Villefranche (Monte Carlo, Cannes, Nice), France
- La Spezia (Florence, Pisa), Italy
- Civitavecchia (Rome), Italy
- Naples (Pompeii), Italy
- Includes two magical days at sea

*Disney Magic* was named **No.1 Large Cruise Ship** in the Condé Nast 2013 readers' poll for Top Cruise Ships in the World.



**9-NIGHT MEDITERRANEAN**

*Disney Magic* from Venice, Italy

- Katakolon, Greece
- Piraeus (Athens), Greece
- Kusadasi (Ephesus), Turkey
- Rhodes, Greece (Greek Isles)
- Mykonos, Greece
- Venice, Italy (overnight stay)
- Includes two magical days at sea



For full itineraries, contact your travel agent or visit [www.disneycruise.co.uk](http://www.disneycruise.co.uk). Itineraries are subject to change.

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**12-NIGHT  
MEDITERRANEAN**

**Option 1**

*Disney Magic* from Barcelona, Spain

- Villefranche (Monte Carlo, Cannes, Nice), France
- La Spezia (Florence)
- Civitavecchia (Rome)
- Piraeus, Greece
- Kusadasi, Turkey
- Mykonos, Greece
- Valletta, Malta
- Four magical days at sea

Cruise finishes in Barcelona, Spain

**12-NIGHT  
MEDITERRANEAN**

**Option 2**

*Disney Magic* from Barcelona, Spain

- Villefranche (Monte Carlo, Cannes, Nice), France
- La Spezia (Florence)
- Civitavecchia (Rome)
- Naples, Italy
- Catania, Italy (Sicily)
- Corfu, Greece
- Dubrovnik, Croatia
- Venice, Italy
- Three magical days at sea

Cruise finishes in Venice, Italy

**12-NIGHT  
MEDITERRANEAN**

**Option 3**

*Disney Magic* from Venice, Italy

- Piraeus, Greece
- Kusadasi, Turkey
- Rhodes, Greece
- Heraklion, Greece
- Mykonos, Greece
- Santorini, Greece
- Valletta, Malta
- Four magical days at sea

Cruise finishes in Barcelona, Spain



For full itineraries, contact your travel agent or visit [www.disneycruise.co.uk](http://www.disneycruise.co.uk). Itineraries are subject to change.

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## BAHAMIAN & CARIBBEAN CRUISES

SAIL AWAY ON A MAGICAL ADVENTURE TO TROPICAL LANDS  
WHERE OUR OWN PRIVATE PARADISE *CASTAWAY CAY* AWAITS.  
THEN TOP IT ALL OFF BY VISITING *WALT DISNEY WORLD*  
TO CREATE THE ULTIMATE DISNEY HOLIDAY.



If you've ever dreamed of escaping to an idyllic island paradise, or finding the perfect magical getaway, then Disney's Bahamian and Caribbean cruises provide everything you need.

Most of our cruises leave right from Port Canaveral, Florida, which is also only around an hour away from *Walt Disney World* Resort. So for itineraries departing from or stopping at Port Canaveral, it's the perfect chance to enjoy the ultimate Disney holiday and take in the magic of the Parks for a few days before or after your cruise. See page 40 to find out more.





# BAHAMIAN VOYAGES

DEPARTING FROM PORT CANAVERAL,  
MIAMI AND GALVESTON

## BAHAMIAN CRUISES

Palm trees are swaying. Waves lapping on the beach. Island wonders tempting you to explore. This can only be the Bahamas. Imagine yourself lounging on a pristine golden beach, exploring the dazzling world that lies beneath the azure waters, or strolling through exotic bustling marketplaces. Prepare to be seduced by the beauty of these islands, including perhaps the most enchanting of them all—Disney’s very own private retreat, *Castaway Cay*.

Our 3- and 4-night delightful escapes are the perfect way to dip your toes in the water if you’ve never cruised before, or for an instant tropical recharge with a carefree getaway. On most of these voyages, you’ll enjoy a stop in Nassau and a day at *Castaway Cay*.

Transatlantic cruise available from Port Canaveral to Barcelona. For full details see [disneycruise.co.uk](http://disneycruise.co.uk)



### 3-NIGHT BAHAMIAN *Disney Dream* from Port Canaveral, Florida and *Disney Magic* from Miami and Port Canaveral, Florida

- Disney’s *Castaway Cay*
- Nassau (or option for a magical day at sea on *Disney Magic*)

### 4-NIGHT BAHAMIAN *Disney Magic* or *Disney Wonder* from Miami and Port Canaveral, Florida

- Disney’s *Castaway Cay*
- Key West (*Disney Wonder* only)
- Nassau
- Includes a magical day at sea (*Disney Magic* only)

### 4-NIGHT BAHAMIAN *Disney Wonder* or *Disney Dream* from Port Canaveral, Florida

- Disney’s *Castaway Cay* (two nights on *Disney Wonder* only)
- Nassau
- Includes a magical day at sea (*Disney Dream* only)

For full itineraries, contact your travel agent or visit [www.disneycruise.co.uk](http://www.disneycruise.co.uk). Itineraries are subject to change.



# SOUTHERN, EASTERN & WESTERN CARIBBEAN

DEPARTING FROM PORT CANAVERAL,  
MIAMI AND SAN JUAN

## 🌴 SOUTHERN & EASTERN CARIBBEAN CRUISES 🌴

Whichever Eastern or Southern Caribbean cruise you choose, you'll be greeted by glistening sandy beaches that roll along the shore where lush mountains meet the sea. From regattas and casinos to submarine rides and snorkeling tours every day, new excitement is as sure as the sunrise.

### 7-NIGHT SOUTHERN CARIBBEAN

*Disney Magic* from San Juan,  
Puerto Rico

- Antigua
- St. Lucia
- Grenada
- Barbados
- St. Kitts
- Includes a magical day at sea



For full itineraries, contact your travel agent or visit [www.disneycruise.co.uk](http://www.disneycruise.co.uk). Itineraries are subject to change.



### 7-NIGHT EASTERN CARIBBEAN

*Disney Fantasy* and *Disney Magic* from  
Port Canaveral, Florida

- St. Thomas with excursions to St. John
- St. Maarten (or option to San Juan,  
Puerto Rico on *Disney Fantasy*)
- Disney's *Castaway Cay*
- Includes three magical days at sea

For full itineraries, contact your travel agent or visit [www.disneycruise.co.uk](http://www.disneycruise.co.uk). Itineraries are subject to change.



WESTERN CARIBBEAN CRUISES

Wondrous islands and white, sandy beaches greet every amazing voyage. Enjoy the tropical, fun-filled port of Costa Maya. And travel to Grand Cayman, where the sandy beach stretches seven miles long, and the list of fun things to do goes even further. There's also beautiful Cozumel, with everything from ancient ruins to world-famous snorkelling.

**4-NIGHT WESTERN CARIBBEAN**  
*Disney Wonder* from Miami, Florida

- Nassau or option for a magical day at sea
- Key West
- Disney's *Castaway Cay*

**5- AND 6-NIGHT WESTERN CARIBBEAN**  
*Disney Wonder* from Miami, Florida

- Grand Cayman or Disney's *Castaway Cay* (6-night visits both)
- Cozumel
- Includes two magical days at sea

**5-NIGHT WESTERN CARIBBEAN**  
*Disney Wonder* from Port Canaveral, Florida

- Disney's *Castaway Cay* (two nights)
- Key West
- Nassau or option for a magical day at sea

**7-NIGHT WESTERN CARIBBEAN**  
*Disney Magic* and *Disney Fantasy* from Port Canaveral, Florida

- Grand Cayman
- Cozumel
- Disney's *Castaway Cay*
- Falmouth, Jamaica (or option for Key West on *Disney Magic* and option for Costa Maya on *Disney Fantasy*)
- Includes two magical days at sea



For full itineraries, contact your travel agent or visit [www.disneycruise.co.uk](http://www.disneycruise.co.uk). Itineraries are subject to change.

For full itineraries, contact your travel agent or visit [www.disneycruise.co.uk](http://www.disneycruise.co.uk). Itineraries are subject to change.



## DISNEY'S CASTAWAY CAY

### WELCOME TO OUR PRIVATE ISLAND PARADISE

Just in case you were wondering: Yes, there is a Never Land. And a Shangri-La. There's even a place so perfect, it combines the best of both into one tropical wonderland. This is the ultimate destination for most Disney cruises to the Caribbean and The Bahamas.

Welcome to Disney's *Castaway Cay*—our tropical island paradise, created just for *Disney Cruise Line*® guests. Here, your ship will dock right at the island to let you come and go as you please throughout the day.

Looking across the turquoise water, you'll spot separate spaces for families, kids and teens and adults. Just offshore is *Pelican Plunge*, a 2,400-square-foot floating deck of pure watery fun, featuring a twisting corkscrew waterslide and more. Dotted along the curve of the coast—gazing back with a perfect view of the ship—premium, private, rentable family cabanas mark the edge of the white sands of the *Castaway Family Beach*. This is where families come together to relax and where island adventures begin. And to top it all, you can choose from two different restaurants in which to eat your delicious lunch—all at no extra charge.



All across the island, amazing experiences await. Kids gush with splashing water jets at *Spring-A-Leak* and dig up endless fun at *Scuttle's Cove*, where Disney Youth coordinators have paradise planned perfectly. Teens hit the beach for excursions, sports or their own private hangout.

And adults set off to an exclusive beach hidden beyond the dunes: *Serenity Bay*—the grown-up side of the island. Complete with massage cabanas, its own beach bar, even more available private cabanas... and, oh yes, a pristine crescent of white sand beach, perfect warm waters, the gentle sounds of the sea and a feeling of pure bliss.

#### YOUR CASTAWAY DAY

- **For families:** find the Hidden Mickey underwater; play to win at the game pavilion; and enjoy time together on the beach, building castles and splashing about in the sea
- **For kids:** dig for artifacts at *Monstro Point*
- **For teens:** discover the island's wild side at the *Hide Out*
- **For adults:** try an open-air Swedish massage, or just relax at the adults-only beach





## SET SAIL FOR THE ULTIMATE DISNEY HOLIDAY!

Combine a relaxing Bahamian or Caribbean Disney cruise with a fun-filled stay at *Walt Disney World* resort in Florida. Conveniently located, *Walt Disney World* resort is only a one hour transfer from Port Canaveral.

The choice is yours. Create the ultimate Disney combination holiday (with a stay at a *Walt Disney World* Resort Hotel, Park tickets, transportation from Orlando International Airport and more), or just add an extra day of fun. Either way, *Disney Cruise Line* can help you design customised plans with just the right amount of magic for you.

A stay at *Walt Disney World* makes everyone's dreams come true. Six fantastic Parks (including two fun-splashed Water Parks). Two exciting night-time entertainment districts. Over 20 themed Resort Hotels. Not to mention countless opportunities for dining, shopping and recreation. It all adds up to the most magical holiday destination in the world!



Aboard summertime sailings from Vancouver, we cruise along the jaw-dropping and magnificent mountainous shore. To fjords fed by glaciers. To towns that somehow manage to perfectly combine the frontiers of civilization with the beauty of untamed nature. This is the summer grandeur of the Inside Passage. Your window to some of the world's most magnificent views.

In each amazing port of call, a unique Alaskan adventure invites you to explore. In Tracy Arm, discover the majesty of twin glaciers—renowned to be among the most striking in the Western world. In Skagway, walk in the footsteps of prospectors from the Klondike Gold Rush. Our stop in Juneau, the state's capital, offers historic sights on land, and a chance to go whale watching at sea. While Ketchikan calls you to experience the great outdoors with walking tours, kayaking and more.



### 7 & 9-NIGHT ALASKAN *Disney Wonder* from Vancouver, Canada

- Tracy Arm (scenic cruising)
- Skagway
- Juneau
- Ketchikan
- Sitka (9-night only)
- 7-night includes two magical days at sea and 9-night includes three magical days at sea



For full itineraries, contact your travel agent or visit [www.disneycruise.co.uk](http://www.disneycruise.co.uk). Itineraries are subject to change.



🌴 PUTTING TOGETHER YOUR CRUISE 🌴

These little pieces of information should help clear up any questions you have floating around. Or at least let you know where to look for the details you need. Another great place to start is with your Travel Agent.

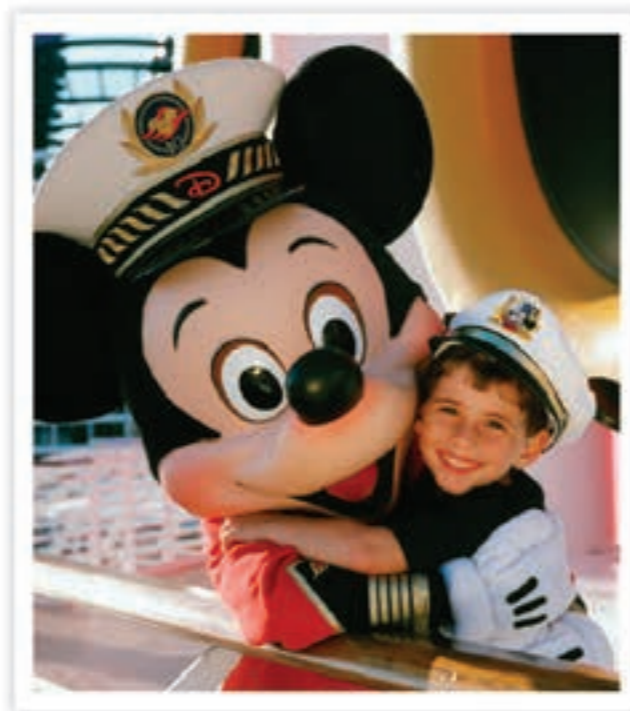
**How do I book?**

**THROUGH YOUR TRAVEL AGENT**

- They're experienced holiday designers who can provide tips and information you may not have considered.
- Knowledgeable and informed, they're able to adapt and customise every aspect of your holiday plans.
- They can guide you through travel rules and regulations and keep you up to date on travel alerts and other news.

**How do I plan *Port Adventures* and onboard fun?**

It's sooo simple. To learn more about *Port Adventures*, onboard programmes like youth activities, spa treatments and more, just ask your travel agent.



**How do I get from the airport to the ship?**

'Ground Transfer' is just a fancy way of saying we'll pick you up and drive you from the airport to either the ship or your Disney hotel, depending on where you're going first. Ground transfers are available for all our holidays.

- **Riding is easier than looking for a ride.** Transfers get you to and from the airport, your Disney hotel, and the ship, on comfy, air-conditioned motor coaches.
- **Onboard airline check-in** for participating airlines may be available on selected itineraries for guests on the *Disney Cruise Line*® Air Programme, or guests who have ground transfers included in their cruise holiday.

*Transfers can be added to your booking for an additional charge. Or when booking the Disney Cruise Line® Air programme, ground transfers are included – see page 51.*

**What if I have disabled needs?**

Guests with disabilities have access to comfortable staterooms and suites, along with a full range of services and facilities, including auxiliary aids. This applies on every *Disney Cruise Line*® ship and Disney's private island paradise, *Castaway Cay*. If you need accommodation for guests with disabilities, just discuss it with your travel agent when you book.

**What if I have dietary requirements?**

Low-sodium meals, kosher meals and certain other special diet-restricted meals are available. Make sure you detail any dietary requests when you book so we can accommodate your dining requirements.

**What about tips?**

It's customary to give tips in recognition of service, to which you'll be treated in abundance aboard the ship. Amounts vary depending on the Cast Member and length of cruise. Note that a 15% service charge is automatically added to bar, beverage, wine and deck tabs. All tips can be added to your room bill.

**EASY PLANNING FOR PARADISE**

1. Use our sailing dates chart on pages 52–53 to decide when you want to sail.
2. Pick a date that's perfect for you.
3. Consider which category of stateroom you'd like.
4. Talk to your Travel Agent for the latest details and pricing.

Disney Cruise Line® staterooms are designed especially for families, with innovations that ensure comfort and relaxation for every Guest. From an imaginative inside retreat to a spacious and abundantly appointed suite, our soothing accommodations allow everyone to travel in grand style.

CATEGORY

**R** **CONCIERGE ROYAL SUITE WITH VERANDAH (CATEGORY R)**  
 One master bedroom with queen-size bed, one wall pull-down double bed, and one wall pull-down single bed in living room, two bathrooms, rain shower, whirlpool tubs, living room, media library, dining salon, pantry, wet bar and walk-in closets.  
 SLEEPS 5 • 1,781 SQ. FT., INCLUDING VERANDAH



**T** **CONCIERGE 1-BEDROOM SUITE WITH VERANDAH (CATEGORY T)**  
 One bedroom with queen-size bed, living area with double convertible sofa, one wall single pull-down bed in living room, walk-in closets, wet bar, two bathrooms with rain shower.  
 SLEEPS 4-5 • 622 SQ. FT., INCLUDING VERANDAH



**V** **CONCIERGE FAMILY OCEANVIEW STATEROOM WITH VERANDAH (CATEGORY V)**  
 Queen-size bed, double convertible sofa, upper berth pull-down bed, full bath with round tub and shower plus half bath.  
 SLEEPS 5 • 306 SQ. FT., INCLUDING VERANDAH



**4A** **DELUXE FAMILY OCEANVIEW STATEROOM WITH VERANDAH (CATEGORY 4)**  
**4B** Queen-size bed, single convertible sofa, wall pull-down bed (in most) or upper berth pull-down bed (in some), split bath with round tub and shower.  
**4C**  
**4D** SLEEPS 4-5 • 299 SQ. FT., INCLUDING VERANDAH



**5A** **5B** **DELUXE OCEANVIEW STATEROOM WITH VERANDAH (CATEGORY 5, 6 & 7)**  
**5C** **5D** Queen-size bed, single convertible sofa, upper berth pull-down bed (if sleeping four), split bath with tub and shower.  
**5E**  
**6A** **6B** SLEEPS 3-4 • 246 SQ. FT., INCLUDING VERANDAH  
**7A**



**8A** **DELUXE FAMILY OCEANVIEW STATEROOM (CATEGORY 8)**  
**8B** Queen-size bed, single convertible sofa, wall pull-down bed (in most) or upper berth pull-down bed (in some), split bath with round tub and shower (in some).  
**8C**  
**8D** SLEEPS 3-5 • 241 SQ. FT.



**9A** **DELUXE OCEANVIEW STATEROOM (CATEGORY 9)**  
**9B** Queen-size bed, single convertible sofa, upper berth pull-down bed (in some), split bath with tub and shower.  
 SLEEPS 3-4 • 204 SQ. FT.



**10A** **DELUXE INSIDE STATEROOM (CATEGORY 10)**  
 Queen-size bed, single convertible sofa, upper berth pull-down bed (in some), split bath with tub and shower.  
 SLEEPS 3-4 • 204 SQ. FT.



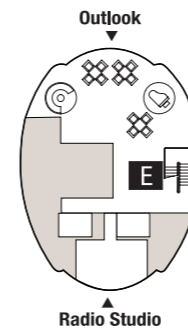
**11A** **STANDARD INSIDE STATEROOM (CATEGORY 11)**  
**11B** Queen-size bed, single convertible sofa, upper berth pull-down bed (in some), bath with tub and shower.  
**11C** SLEEPS 3-4 • 169 SQ. FT.



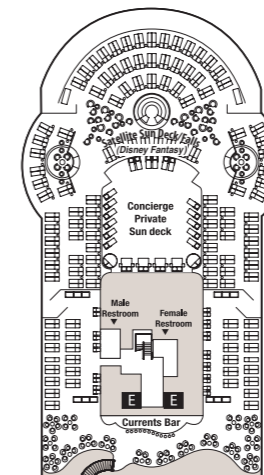
Exact amenities described may vary slightly depending on stateroom location. Stateroom Categories subject to change. Staterooms that sleep four or more Guests utilize a pull-down berth.



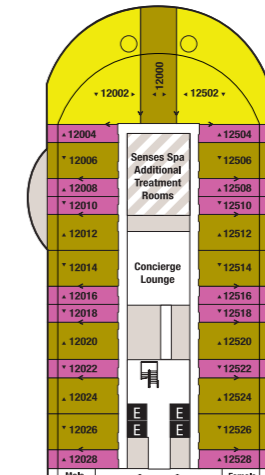
Deck 14



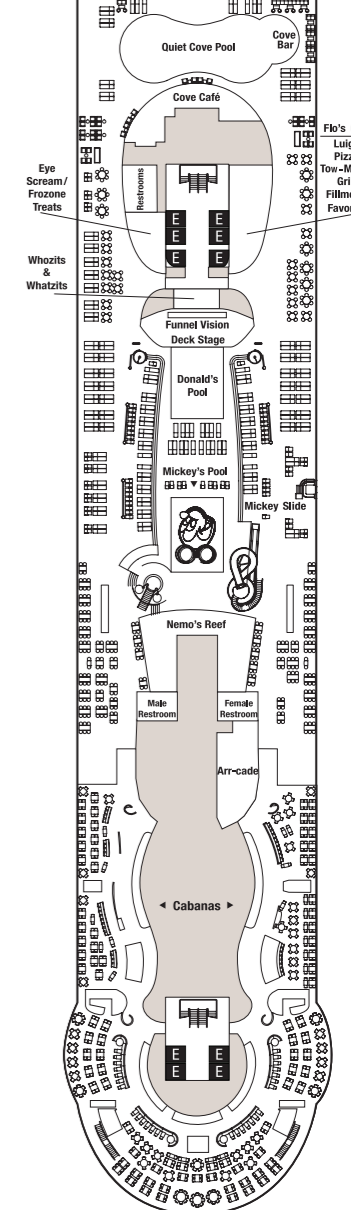
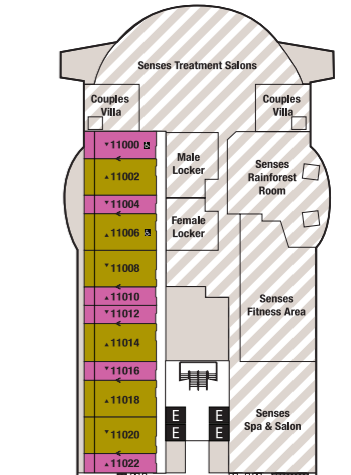
Deck 13



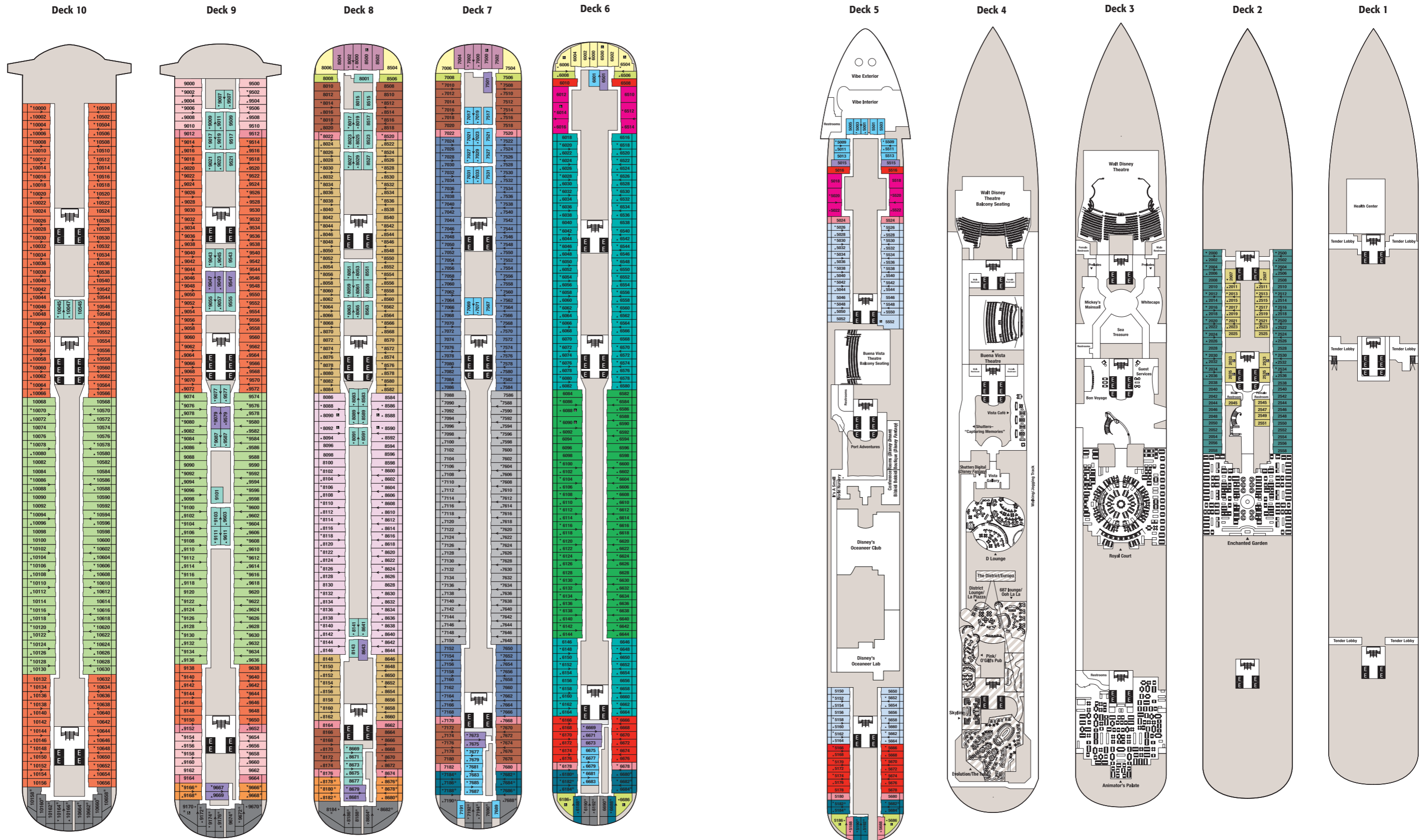
Deck 12



Deck 11



OVERALL LENGTH: 1,115 FEET  
 GROSS TONNAGE: 130,000  
 1,250 STATEROOMS



To learn more about rates and availability, please contact your travel agent.



Disney Cruise Line® staterooms are designed especially for families, with innovations that ensure comfort and relaxation for every Guest. From an imaginative inside retreat to a spacious and abundantly appointed suite, our soothing accommodations allow everyone to travel in grand style.

CATEGORY

**R** **CONCIERGE ROYAL SUITE WITH VERANDAH (CATEGORY R)**  
Two bedrooms (one with queen-size bed; one with two twin beds and two pull-down upper berths), two and a half bathrooms including whirlpool tubs, living room, media library with wall pull-down bed, dining salon, pantry, wet bar and walk-in closets.  
SLEEPS 7 • 1,029 SQ. FT., INCLUDING VERANDAH



**S** **CONCIERGE 2-BEDROOM SUITE WITH VERANDAH (CATEGORY S)**  
Two bedrooms with queen-size beds, whirlpool tub, living area with convertible sofa, walk-in closets, wet bar, DVD player, two and a half bathrooms.  
SLEEPS 7 • 945 SQ. FT., INCLUDING VERANDAH



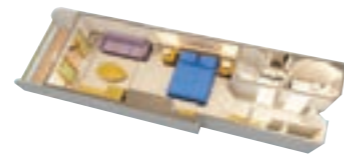
**T** **CONCIERGE 1-BEDROOM SUITE WITH VERANDAH (CATEGORY T)**  
Queen-size bed, wall pull-down bed, living area with double convertible sofa, walk-in closets, wet bar, DVD player, two bathrooms.  
SLEEPS 4-5 • 614 SQ. FT., INCLUDING VERANDAH



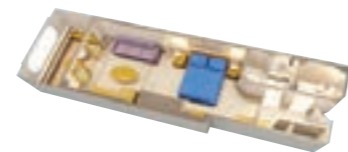
**4A** **DELUXE FAMILY OCEANVIEW STATEROOM WITH VERANDAH (CATEGORY 4)**  
**4B** Queen-size bed or two twin beds, single convertible sofa, upper berth,  
**4E** wall pull-down bed, privacy divider, split bath.  
SLEEPS 5 • 304 SQ. FT., INCLUDING VERANDAH



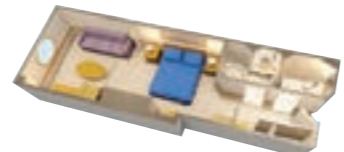
**5A** **DELUXE OCEANVIEW STATEROOM WITH VERANDAH (CATEGORY 5 AND 6)**  
**5B** Queen-size bed or two twin beds, single convertible sofa,  
**5C** privacy divider, split bath.  
**6A** SLEEPS 3-4 • 268 SQ. FT., INCLUDING VERANDAH



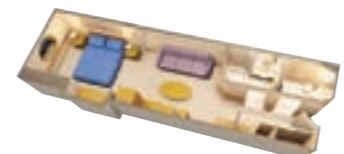
**7A** **DELUXE OCEANVIEW STATEROOM WITH NAVIGATOR'S VERANDAH (CATEGORY 7)**  
Queen-size bed or two twin beds, single convertible sofa, privacy divider, split bath, enclosed private verandah with limited views.  
SLEEPS 3 • 268 SQ. FT., INCLUDING VERANDAH



**9A** **DELUXE OCEANVIEW STATEROOM (CATEGORY 9)**  
**9B** Queen-size bed or two twin beds, single convertible sofa,  
**9C** privacy divider, split bath, window view.  
**9D** SLEEPS 3-4 • 214 SQ. FT.



**10A** **DELUXE INSIDE STATEROOM (CATEGORY 10)**  
**10B** Queen-size bed or two twin beds, single convertible sofa, privacy divider, split bath.  
**10C** SLEEPS 4 • 214 SQ. FT.

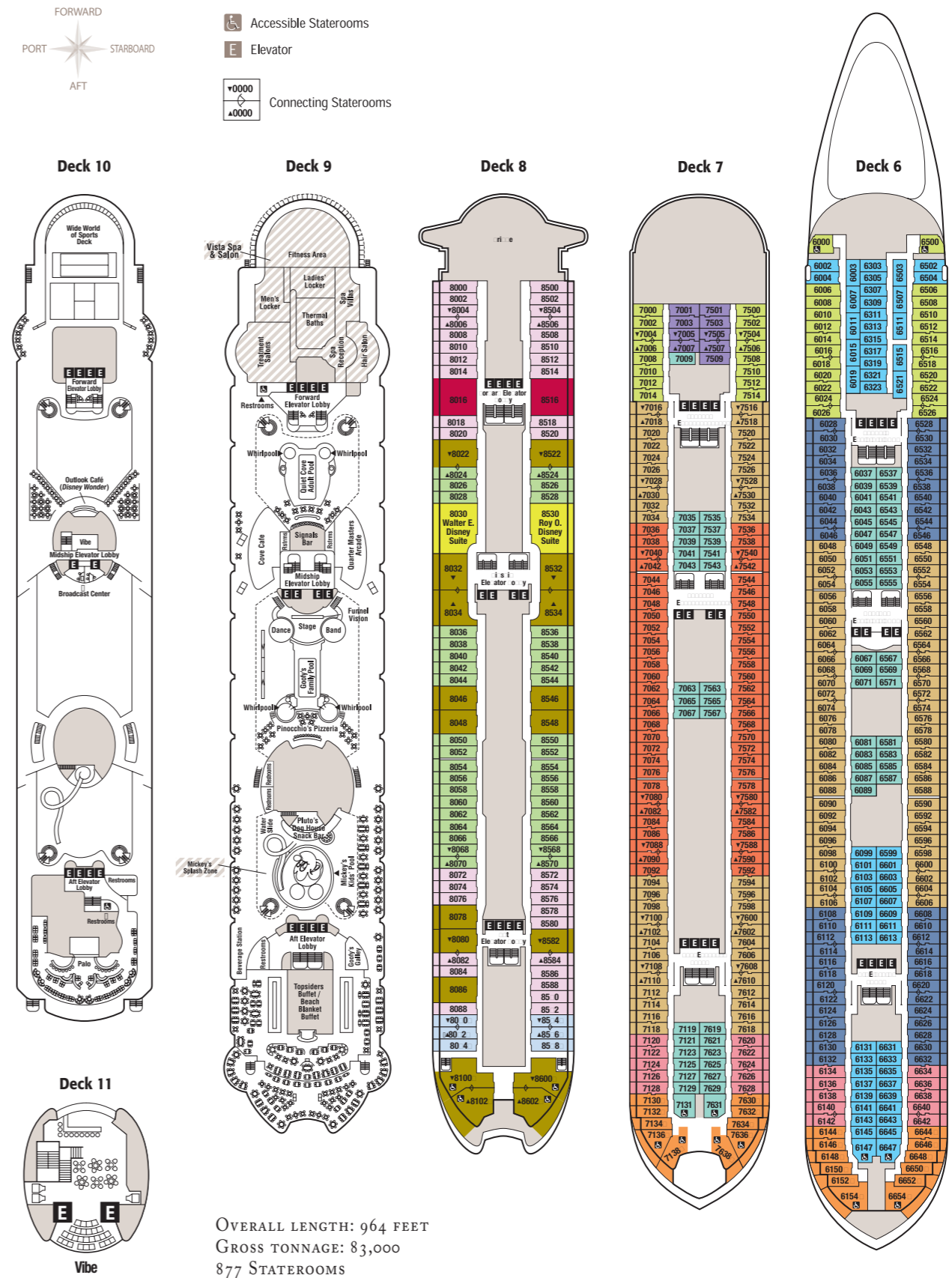


**11A** **STANDARD INSIDE STATEROOM (CATEGORY 11)**  
**11B** Queen-size bed or two twin beds, single convertible sofa, privacy divider, bath.  
**11C** SLEEPS 3-4 • 184 SQ. FT.

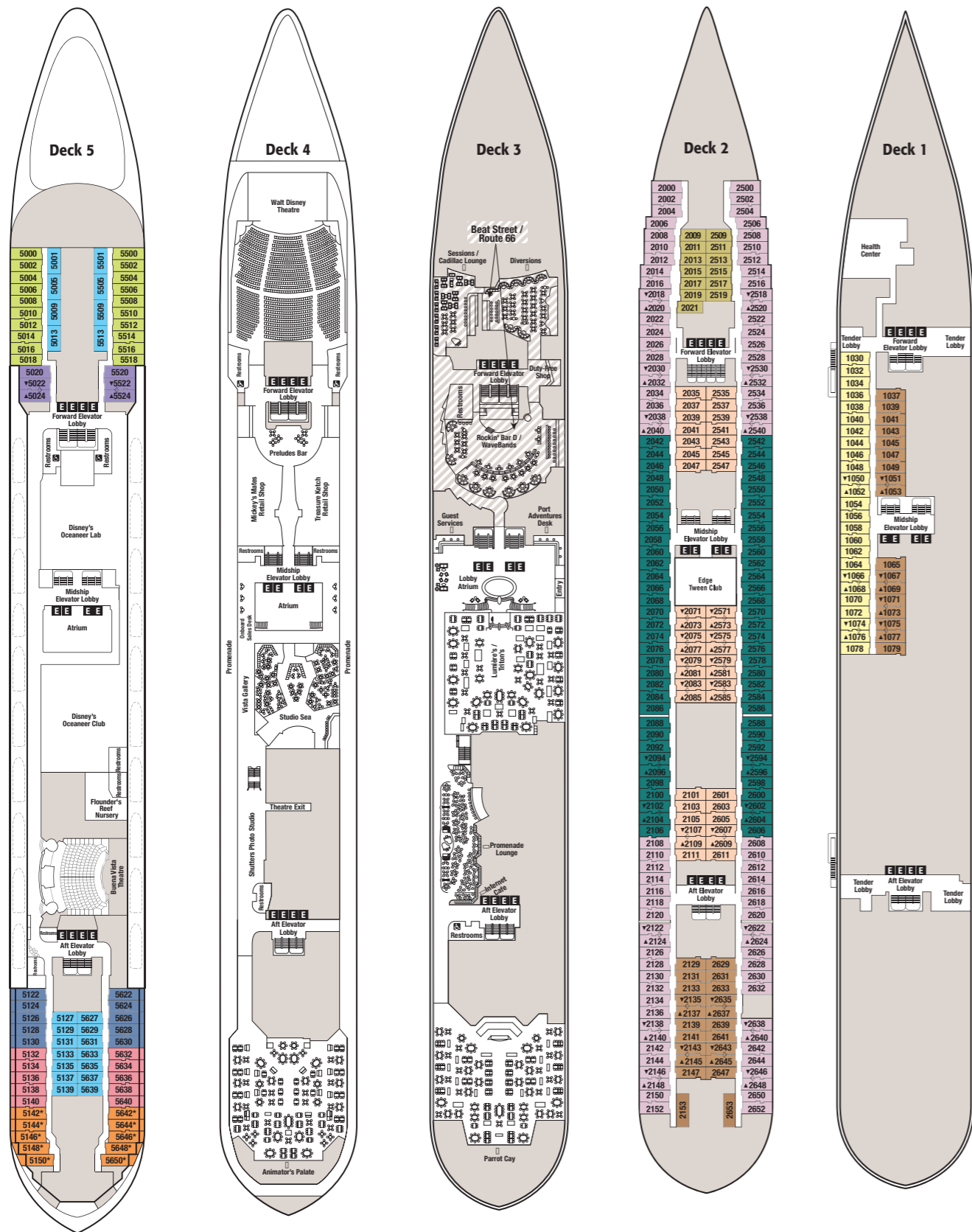


Exact amenities described may vary slightly depending on stateroom location. Stateroom Categories subject to change. Staterooms that sleep four or more Guests utilise a pull-down berth. Staterooms on *Disney Magic* may be subject to change during the re-imagining in September 2013.

More magic will be added to Deck 9 on *Disney Magic* in 2014!



Check [disneycruise.co.uk](http://disneycruise.co.uk) for changes to *Disney Magic* deck plans.



DISNEY CRUISE LINE® AIR PROGRAMME

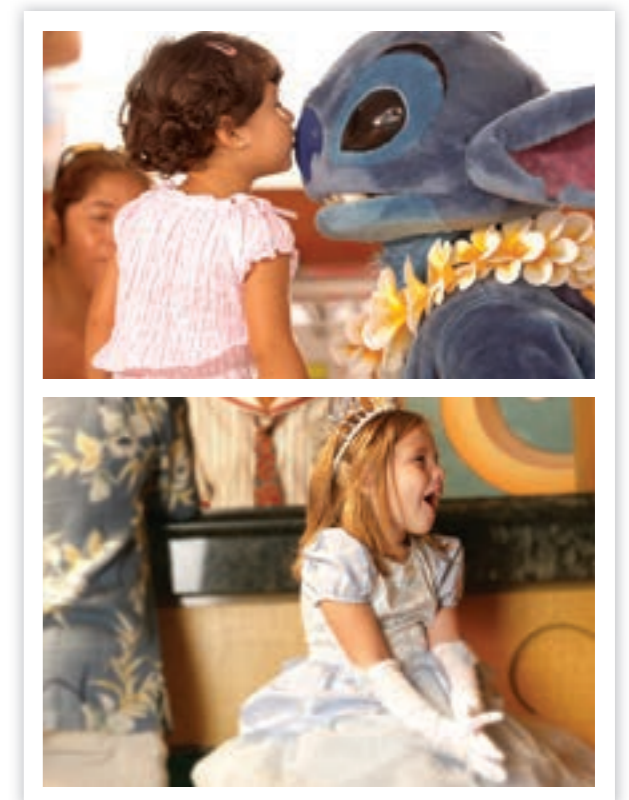
For guests travelling from the UK on selected itineraries, *Disney Cruise Line®* offers a convenient air programme that includes:

- **Economy round-trip air transportation**
- **Ground transfers to and from the airport**
- **Luggage transfers on embarkation day** for select itineraries
- **Experience peace of mind** knowing that if your flight changes due to certain airline-related delays, we'll take care of the rearrangements.
- **Rest assured** that changes or cancellations can be made to your air reservation without cancellation fees up to 90 days prior to the start of your holiday, or even as close as 75 days for selected itineraries.
- **Enjoy the flexibility** of not having to pay for your air arrangements until your final cruise payment due date.

For a hassle-free holiday experience from a city near you, please consult your Travel Agent for pricing and further details.

AIR PROGRAMME GENERAL INFORMATION

*Disney Cruise Line®* Air Programme can be added to your reservation for an additional charge, and it is not included in your *Disney Cruise Line®* Holiday Package. Air transportation will be arranged in accordance with the scheduled holiday dates.



**Your Financial Protection**—The air holiday packages sold by *Disney Cruise Line®* are ATOL protected by the Civil Aviation Authority. Our Air Travel Organiser's License number is 10176. In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advanced booking. The price of your air holiday package includes £2.50 per person as part of the ATOL Protection Contribution (APC) we pay the CAA. To find out more about ATOL see [www.caa.co.uk](http://www.caa.co.uk) or [www.atol.org.uk](http://www.atol.org.uk).


To learn more about rates and availability, please contact your travel agent.



# 2013

## ITINERARIES

# 2014

## ITINERARIES

ITINERARY	PORTS OF CALL	AUG	SEP	OCT	NOV	DEC	ITINERARY	PORTS OF CALL	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC		
	3-NIGHT BAHAMIAN (MIAMI)	Nassau, <i>Castaway Cay</i>				27, 30	Adding more magic to <i>Disney Magic</i>	3-NIGHT BAHAMIAN (MIAMI)	Nassau, Key West	2												
	4-NIGHT BAHAMIAN (MIAMI)	<i>Castaway Cay</i> , Key West							3-NIGHT BAHAMIAN (PORT CANAVERAL)	<i>Castaway Cay</i>	17, 31			2								
	4-NIGHT MEDITERRANEAN (BARCELONA)	Villefranche, Palma de Mallorca	6						4-NIGHT BAHAMIAN (PORT CANAVERAL)	Nassau, <i>Castaway Cay</i>	10, 24	7, 14, 21, 28	7, 14, 21, 28	4, 11, 18, 25	9, 16							
	5-NIGHT WESTERN CARIBBEAN (MIAMI)	Cozumel, <i>Castaway Cay</i>			27	10, 24		8, 22	7-NIGHT SOUTHERN CARIBBEAN (SAN JUAN)	Antigua, St Lucia, Grenada, Barbados, St Kitts									20, 27	4, 11		
	7-NIGHT MEDITERRANEAN (BARCELONA)	Villefranche, La Spezia, Civitavecchia, Naples	10, 17, 24, 31						7-NIGHT EASTERN CARIBBEAN (PORT CANAVERAL)	St Maarten, St Thomas, <i>Castaway Cay</i>										26	9	
		Grand Cayman, Cozumel				1, 15, 29		13	7-NIGHT WESTERN CARIBBEAN (PORT CANAVERAL)	Key West, Grand Cayman, Cozumel, <i>Castaway Cay</i>											2	7
								4-NIGHT MEDITERRANEAN (BARCELONA)	Ibiza, Palma							7						
								5-NIGHT MEDITERRANEAN (BARCELONA)	Villefranche, La Spezia, Civitavecchia							11						
								7-NIGHT MEDITERRANEAN (BARCELONA)	Villefranche, La Spezia, Civitavecchia, Naples				31	7	16, 23, 30							
								9-NIGHT MEDITERRANEAN (VENICE)	Katakolon, Piraeus, Kusadasi, Rhodes, Mykonos, Venice					26	5							
								12-NIGHT MEDITERRANEAN (VENICE)	Piraeus, Kusadasi, Rhodes, Heraklion, Mykonos, Santorini, Valletta						14							
								12-NIGHT MEDITERRANEAN (BARCELONA)	Villefranche, La Spezia, Civitavecchia, Naples, Catania, Corfu, Dubrovnik, Venice					14								
								12-NIGHT MEDITERRANEAN (BARCELONA)	Villefranche, La Spezia, Civitavecchia, Piraeus, Kusadasi, Mykonos, Valletta						26							
								12-NIGHT TRANSATLANTIC (PORT CANAVERAL)	Castaway Cay, Funchal, Malaga, Barcelona					19								
								14-NIGHT TRANSATLANTIC (BARCELONA)	Malaga, Tenerife, Antigua, St Maarten, St Kitts, San Juan									6				

	4-NIGHT WESTERN CARIBBEAN (GALVESTON)	Cozumel				27		4-NIGHT WESTERN CARIBBEAN (MIAMI)	<i>Castaway Cay</i> , Nassau, Key West	15, 29	12, 26	12, 26	9, 23							19	3, 17		
	4-NIGHT WESTERN CARIBBEAN (GALVESTON)	Cozumel				31		4-NIGHT BAHAMIAN (PORT CANAVERAL)	<i>Castaway Cay</i> , Key West										22	5			
	6-NIGHT WESTERN CARIBBEAN (GALVESTON)	Cozumel, Grand Cayman,				21		5-NIGHT WESTERN CARIBBEAN (MIAMI)	Grand Cayman, Cozumel	10, 24	7, 21	7, 21	4, 18							17, 31	14, 28	12	
	7-NIGHT WESTERN CARIBBEAN (GALVESTON)	Falmouth (Jamaica), Grand Cayman, Cozumel			5, 19	2, 16, 30			6-NIGHT WESTERN CARIBBEAN (MIAMI)	Cozumel, <i>Castaway Cay</i>	19	2, 16	2, 16, 30	13, 27							26	9	7
	7-NIGHT BAHAMIAN (GALVESTON)	Key West, <i>Castaway Cay</i> , Nassau		28	12, 26	9		7, 14	6-NIGHT WESTERN CARIBBEAN (MIAMI)	Grand Cayman, Cozumel, <i>Castaway Cay</i>											11		
	7-NIGHT ALASKAN (VANCOUVER)	Tracy Arm, Skagway, Juneau, Ketchikan	5, 12, 19, 26	2					5-NIGHT WESTERN CARIBBEAN (PORT CANAVERAL)	Key West, <i>Castaway Cay</i> x 2											1		
								5-NIGHT WESTERN CARIBBEAN (PORT CANAVERAL)	Nassau, Key West, <i>Castaway Cay</i> x 2									26					
								7-NIGHT ALASKAN (VANCOUVER)	Tracy Arm, Skagway, Juneau, Ketchikan					2, 9, 16, 23, 30	7, 14, 21, 28	4, 11, 18, 25	1						
								9-NIGHT ALASKAN (VANCOUVER)	Sitka, Tracy Arm, Skagway, Juneau, Ketchikan				24										

	3-NIGHT BAHAMIAN (PORT CANAVERAL)	Nassau, <i>Castaway Cay</i>	1, 8, 15, 22, 29	5, 12, 19, 26	3, 10, 17, 24, 31	7, 14, 21, 24	5, 12, 19, 26		3-NIGHT BAHAMIAN (PORT CANAVERAL)	Nassau, <i>Castaway Cay</i>	2, 9, 16, 23, 30	6, 13, 20, 27	6, 13, 20, 27	3, 10, 17, 24	1, 8, 15, 22, 29	5, 12, 19, 26	3, 10, 17, 24, 31	7, 14, 21, 28	4, 11, 18, 25	2, 9, 16, 31	14, 21, 28	5, 12, 19, 26
	4-NIGHT BAHAMIAN (PORT CANAVERAL)	Nassau, <i>Castaway Cay</i>	4, 11, 18, 25	1, 8, 15, 22	6, 13, 20, 27	3, 10, 17, 27	1, 8, 15, 22, 29		4-NIGHT BAHAMIAN (PORT CANAVERAL)	Nassau, <i>Castaway Cay</i>	5, 12, 19, 26	2, 9, 16, 23	2, 9, 16, 23, 30	6, 13, 20, 27	4, 11, 18, 25	1, 8, 15, 22, 29	6, 13, 20, 27	3, 10, 17, 24, 31	7, 14, 21, 28	5, 12, 19, 27	3	1, 8, 15

	7-NIGHT WESTERN CARIBBEAN (PORT CANAVERAL)	Grand Cayman, Costa Maya, Cozumel, <i>Castaway Cay</i>	3, 17, 31	14, 28	12, 26	9, 23	7, 21		7-NIGHT WESTERN CARIBBEAN (PORT CANAVERAL)	Grand Cayman, Costa Maya, Cozumel, <i>Castaway Cay</i>	4, 18	1, 15	1, 15, 29	12, 26								
	7-NIGHT EASTERN CARIBBEAN (PORT CANAVERAL)	St Maarten, St Thomas, <i>Castaway Cay</i>	10, 24	7, 21	5, 19	2, 16, 30	14, 28		7-NIGHT WESTERN CARIBBEAN (PORT CANAVERAL)	Cozumel, Grand Cayman, Falmouth (Jamaica), <i>Castaway Cay</i>					10, 24	7, 21	5, 19	2, 16, 30	13, 27	11, 25	8	
								7-NIGHT EASTERN CARIBBEAN (PORT CANAVERAL)	St Maarten, St Thomas, <i>Castaway Cay</i>	11, 25	8, 22	8, 22	5, 19	3, 17, 31	14, 28	12, 26	9, 23	6, 20	4, 18			
								7-NIGHT EASTERN CARIBBEAN (PORT CANAVERAL)	St Thomas or San Juan/St Maarten												1, 15, 29	13

Itineraries and dates subject to change. Port order may vary. Correct at the time of print.

## BOOKING TERMS AND CONDITIONS OF YOUR CONTRACT

The cruises featured on this website or in this brochure are offered for sale by Magical Cruise Company Limited trading as *Disney Cruise Line*® (referred to as ‘Disney Cruise Line’). Registered Office: 3 Queen Caroline Street, Hammersmith, London, W6 9PE, England. These are the Booking Terms and Conditions that govern your Contract with Disney Cruise Line (referred to as the ‘Booking Conditions’) and are binding on all parties.

Please read these Booking Conditions carefully as they contain important terms and conditions which govern your Contract and affect your legal rights. In the event of any conflict between these Booking Conditions and the terms of any *Disney Cruise Line*® advertisement or offer, or the oral or written representations of any *Disney Cruise Line* representative, these Booking Conditions shall prevail. These Booking Conditions incorporate the conditions of carriage of any carrier providing transport of any kind including by land, sea and air and embody the provisions of the law of the country of the carrier concerned and may be subject to International Convention either or both of which may limit or exclude the liability of any Carrier. You can access Disney Cruise Line's Conditions of Carriage by going to http://disneycruise.disney.go.com/cruise-terms-gb/.

The following definitions are to be applied throughout these Booking Conditions:

**ATOL Regulations**’ means the Civil Aviation (Air Travel Organisers’ Licensing) Regulations 2012;

**A Significant Alteration**’ means a major change to your Cruise or elements of your Cruise Package.

**Booking Party**’ means any and all Guests named and/or travelling under your booking and Contract including all Minors and persons under your custody.

**Carrier**’ means Magical Cruise Company Limited, trading as Disney Cruise Line, and the Vessel itself (or a substitute Vessel) and is to include the registered/beneficial owners, charterers, operators and managers of the Vessel and all carriers as defined pursuant to The Athens Convention and where relevant Regulation EC number 302/2009.

**Contract**’ means a booking contract made between *Disney Cruise Line*® and a Guest in relation to a Cruise and/or Cruise Package. The Guest confirms and agrees that the Booking Party has agreed to be bound by these Booking Conditions and all other terms of the Contract, and that the Guest has the Booking Party’s authority to do so on each of their behalf.

**Cruise**’ means the cruise onboard the Vessel as described in this website, the relevant brochure or other documentation published by or on behalf of Disney Cruise Line.

**Cruise Package**’ means the Cruise and any flights and/or any pre-Cruise and/or post-Cruise package which is sold at the same time as the Cruise, but excluding Shore Excursions or any on-shore shuttle or other transportation services.

**Disabled Person**’ or **Person with Reduced Mobility**’ means any person whose mobility when using transport is reduced as a result of any physical disability (sensory or locomotor, permanent or temporary), intellectual or psychosocial disability or impairment, or any other cause of disability or impairment or as a result of age, and whose situation needs appropriate attention and adaptation to his/her particular needs for the services made available to all passengers.

**Force Majeure**’ includes unusual and unforeseeable circumstances beyond the control of *Disney Cruise Line*® or the relevant Supplier including (without limitation) technical problems, war or threat of war, terrorist activity or the threat of terrorist activity, riots, civil commotion, disaster, Act of God, natural and nuclear disaster, fire, closure of ports, strikes or other industrial action, medical problems on board the ship or at intended ports, including, in each case, incidents of infectious or other diseases or illnesses, lawful deviation at sea in response to a distress call or other emergency and adverse weather conditions;

**Guest**’ means each and every person named in a Cruise and/or Package booking and/or on the corresponding documentation.

**Minor**’ means a Guest aged 17 years or under at time of embarkation named under a booking for a Cruise or Package which is made by the Minor’s parent/guardian or a Responsible Adult.

**Responsible Adult**’ means an adult aged 21 years or over accompanying a Minor on a Cruise or Cruise Package as authorised by the Minor’s parent/guardian as such Minor will not be travelling with their parent/guardian. The Responsible Adult must have custody of and control over the Minor at all times. The Responsible Adult will enter into a Contract on the Minor’s behalf in connection with the *Disney Cruise Line*® vacation.

**Shore Excursion**’ means any on-shore tour or excursion offered for sale by *Disney Cruise Line*® for which a separate charge is payable, whether the Shore Excursion is reserved in the UK prior to commencement of the Cruise or Cruise Package or purchased onboard the Vessel.

**Vessel**’ means a ship operated, owned, chartered or provided by a Carrier on which a Guest is to travel, will be travelling on or, as the case may be, against which a Guest may have a claim.

### BOOKING PROCEDURE

A confirmed booking constitutes a binding contract between *Disney Cruise Line*® and you and/or a Responsible Adult, who contracts as an individual and on behalf of a Minor or other person not competent to contract. Passage money and charges prepaid shall be deemed fully earned when paid in full and shall not be refunded in full or in part under any circumstances whatsoever except in compliance with the section entitled ‘Cancellations/Refunds’ applicable to the voyage for which passage is arranged under this Contract.

The forms needed for your vacation can be completed online by registering and logging into disneycruise.com and selecting My Disney Cruise, or you will receive a Guest Ticket Booklet prior to sailing. The Conditions of Carriage contained within the Guest Ticket Booklet must be accepted and signed by each Guest prior to embarkation

### MINORS

A Minor aged 17 or under not travelling with a parent or legal guardian must be accompanied by a Responsible Adult in the same stateroom. The parent/guardian of a Minor not travelling with them must authorise a Responsible Adult to have custody and control over the Minor at all times and to contract on their behalf in connection with the *Disney Cruise Line*® vacation. A Minor authorisation form can be obtained by visiting disneycruise.com and selecting My Disney Cruise or is sent when the Guest Ticket Booklet is mailed. The Conditions of Carriage contained within the Guest Ticket Booklet must be accepted and signed by a parent or legal guardian prior to embarkation. After 9 p.m., all adult areas serving alcohol are restricted to Guests aged 18 years or older.

All Adult Guests/Responsible Adults on the booking shall be jointly and severally responsible for the conduct and behaviour of any Minors on their booking and the person signing shall be deemed to be the guardian of such Minors for all legal purposes.

### LUGGAGE, VALUABLES AND OTHER POSSESSIONS

You and each member of your Booking Party may bring aboard two items of luggage. Any additional items may be subject to an excess charge. Please note some airlines may charge luggage fees and restrict luggage to one bag per person so check with your airline carrier before you book. Your luggage (including your Booking Party’s luggage) must be stored in your stateroom and must be labelled with the *Disney Cruise Line*® luggage tag. Dangerous or illegal articles such as weapons, explosives, oxygen, combustible substances or non-prescription controlled substances may not be brought to the *Walt Disney World* Resort or taken aboard a Vessel. Any such items shall be confiscated on the instructions of the Master of a Vessel at embarkation, and may be disposed of at the sole discretion of the Master without any liability to you or your Booking Party. You and your Booking Party should retain valuables such as cash, negotiable securities or other financial instruments, gold, silverware, jewellery, ornaments, works of art, photographic/video/audio equipment or supplies, laptop computers, cellular phones or other valuables in your personal control at all times as *Disney Cruise Line*® is not responsible for any damage to or loss of these items.

### DEPOSIT/PAYMENT INFORMATION

A deposit is required to make a reservation. The deposit amount will be determined at time of booking. All reservations are subject to cancellation if full deposit is not received in the *Disney Cruise Line*® office within the option period specified at time of booking. Final payment in the form of a cheque or credit card (Visa®, MasterCard®, American Express®, Discover® Card, Diners Club®, Japanese Credit Bureau or Disney’s Visa® Credit Card) must be received on the date stipulated at the time of booking. Payment policy for group bookings may vary. Please contact your Travel Agent for full details.

Failure to strictly comply with the deposit and final payment schedules, or any other applicable policies and procedures, will result in the automatic cancellation of any pending reservations and Cancellations.

For payments by postal service send to:

**Disney Cruise Line**  
**PO Box 277763**  
**Atlanta, GA 30384-7763**

For payments by courier services such as Federal Express®, Airborne®, DHL®, or UPS® send to:

Disney Cruise Line®

**Bank of America Lockbox Services**  
**Lockbox 277763**

**6000 Feldwood Road**  
**College Park, GA 30349**  
**407-566-3500**

### PRICES AND EXTRAS

All prices, savings or promotional offers are correct at the time of booking (‘the Contract Price’). Published prices may vary upwards or downwards due to changes in transportation costs such as fuel, scheduled airfares and other airline carrier cost changes which are part of the contract between the airline carrier and their agents and Disney Cruise Line, government action such as changes in VAT or any other government imposed charges or exchange rate variations.No change to the Contract Price will be made 30 days prior to departure. No variation will be made where the variation is for 2% or less of the Contract Price. Variations of 3% or over will be charged to you. If the increase is an increase of 10% or more of the Contract Price, you may cancel the Contract and receive a full refund of all monies paid except for any administration charges or insurance premiums. No consequential costs or expenses or loss of profits will be payable. Should you decide to exercise your right to cancel where there is an increase of 10% or more of your Contract Price then you must exercise this within 14 days after the date notified or presentation of the further invoice or such other time as may be reasonably requested. Alternatively, you can accept an offer of an alternative Cruise or Cruise Package if *Disney Cruise Line*® is able to provide an alternative and transfer payment is made in respect of the original booking to the alternative Cruise or Cruise Package. If the cost of the alternative Cruise or Cruise Package is less than the original Cruise or Cruise Package, the difference in price will be refundable.

### SIGNIFICANT ALTERATION OF CRUISE BY *DISNEY CRUISE LINE*® PRIOR TO DEPARTURE

Arrangements for a Cruise are made many months in advance by Disney Cruise Line. Occasionally it may be necessary on commercial, operational or any other grounds to make alterations to a Cruise or Cruise Package and *Disney Cruise Line*® reserves the right to do so at any time, including change of departure date or cancellation of the Cruise or Cruise Package. In the event of a Significant Alteration prior to departure of an essential term of the Cruise or Cruise Package *Disney Cruise Line*® will inform you or your Travel Agent of any cancellation or change of itinerary in writing as soon as reasonably possible in these circumstances you will be offered the choice of:

- accepting the alteration; or
- booking another Cruise or Cruise Package of equivalent or superior quality, if available; or
- booking another Cruise or Cruise Package of a lower quality, if available, with a refund of the difference in price; or
- cancelling and receiving a full refund of all monies paid.

You must notify *Disney Cruise Line*® of your decision in writing or via your Travel Agent within 7 days of receiving the notification of alteration or such time as may be reasonably stipulated. *Disney Cruise Line*® will not be liable for indirect and/or consequential losses. You shall not be entitled to receive compensation where the Significant Alteration is due to:

- an event of Force Majeure, where the cancellation is due to unusual and unforeseeable circumstances, the consequences of which could not have been avoided even if all due care had been exercised;
- where the minimum number of Guests specified as being required for a Package to proceed is not reached. In those circumstances, compensation shall be limited to £20 per person per night for the duration of the Cruise as booked.

### SIGNIFICANT ALTERATION OF CRUISE BY *DISNEY CRUISE LINE*® AFTER DEPARTURE

After departure, Disney Cruise Line does not guarantee that the Cruise will call at every Port on the itinerary or follow every part of the advertised route or schedule, or that every part of the Package will be provided. *Disney Cruise Line*® reserves the absolute right to decide whether or not to omit any Ports and/or to call at additional Ports and/or to change the advertised

route, schedule or other element of the Package. However, in the unlikely event of *Disney Cruise Line*® being unable to provide a significant proportion of the Package after departure, where this is a Significant Alteration, then *Disney Cruise Line*® will make suitable alternative arrangements, at no extra cost to you, for the continuation of the Package. If you do not accept these for good reason, or it is impossible to make suitable alternative arrangements, *Disney Cruise Line*® will, where appropriate, provide you with transport back to the place of departure or to another place to which you have agreed with us. Compensation will not be payable if the Alteration is minor or does not effect the value of the Cruise or if *Disney Cruise Line*® is not able to provide a significant proportion of the Package due to an event of Force Majeure or is not at fault.

### DELAYED DEPARTURE

In accordance with EU Regulation 1177/2010 concerning the Rights of Passengers when Travelling by Sea and Inland Waterways, if there is a delayed departure, *Disney Cruise Line*® will inform you as soon as possible of delay and of the estimated departure and estimated arrival time, as soon as that information is available Where *Disney Cruise Line*® reasonably expects the departure of the Cruise from the departing Port Terminal to be delayed for more than 90 minutes beyond its scheduled departure time, then you will be offered, free of charge, snacks, meals or refreshments as are appropriate, given the waiting time, provided they are available and can reasonably be supplied. If the delayed departure necessitates a stay of one or more nights or a stay additional to that intended by you and where and when physically possible, *Disney Cruise Line*® shall arrange adequate accommodation onboard the Vessel or ashore and transport to and from the Port Terminal and place of accommodation in addition to snacks, meals and refreshments. The maximum amount that *Disney Cruise Line*® will pay for accommodation ashore and transport to and from the Terminal is 80 Euros per night for a maximum of three nights.

No payment shall be made unless authorised by *Disney Cruise Line*® in writing. *Disney Cruise Line*® have no obligation to provide such accommodation ashore where the delay is caused by weather conditions, endangering the safe operation of the Ship. These provisions do not apply after the Cruise has commenced or where the Cruise is cancelled. In those circumstances, Disney Cruise Line’s obligations are set out under the Sections dealing with Alterations and Cancellations.

### CANCELLATIONS/REFUNDS

Cancellations may be made by telephone or in writing. Changes to the Cruise or Cruise Package commencement date or changes of your name or any member of your Booking Party are subject to cancellation fees, stateroom and occupancy availability and prevailing rates at the time of the change. Where a cancellation is made, a cancellation fee shall be deducted from any payments already made and any outstanding balance will be promptly refunded. No refunds will be made in the event of interruption or cancellation by you after the Cruise or Cruise Package commencement date. All appropriate refunds will be made directly to your credit card account or through your Travel Agent if the reservation is made through a Travel Agent.

*Disney Cruise Line*® is not responsible for the receipt of refund monies by you from their Travel Agents. All travel documents including airline tickets must be returned before any refund processing can begin. Certain Travel Agents may charge an agency cancellation fee. *Disney Cruise Line*® reserves the right to restrict any changes to a reservation. All changes are subject to availability. Please note that changes made to the overall size of your Booking Party may result in a refund at the price of your Cruise or Cruise Package.

### CRUISE CANCELLATION FEES:

**CATEGORIES WITH RESTRICTIONS: Reservations for Inside, Outside or Verandah Categories with Restrictions are NON-REFUNDABLE and NON-TRANSFERABLE. A 100% cruise cancellation fee applies from time of payment.**

<p> DAYS PRIOR TO HOLIDAY COMMENCEMENT DATE</p>	<p> FEE AMOUNT</p>
<p> <b>45 days or more</b></p>	<p> <b>Deposit per Guest for Suites/ Concierge rooms</b></p>
<p> <b>74–45 days</b></p>	<p> <b>Deposit per Guest for Non-Suites/ Concierge staterooms</b></p>
<p> <b>44–30 days</b></p>	<p> <b>50% of holiday price per Guest</b></p>
<p> <b>29–15 days</b></p>	<p> <b>75% of holiday price per Guest</b></p>
<p> <b>14 days or less</b></p>	<p> <b>No refund</b></p>

### CRUISES OF 10 DAYS OR MORE AND CRUISES LESS THAN 10 DAYS WHERE EMBARK AND DEBARK IS NON-U.S. PORT

<p> DAYS PRIOR TO HOLIDAY COMMENCEMENT DATE</p>	<p> FEE AMOUNT</p>
<p> <b>56 days or more</b></p>	<p> <b>Deposit per Guest for Suites/Concierge rooms</b></p>
<p> <b>119–56 days</b></p>	<p> <b>Deposit per Guest for Non-Suites/Concierge staterooms</b></p>
<p> <b>55–30 days</b></p>	<p> <b>50% of holiday price per Guest</b></p>
<p> <b>29–15 days</b></p>	<p> <b>75% of holiday price per Guest</b></p>
<p> <b>14 days or less</b></p>	<p> <b>No refund</b></p>

### AIR CANCELLATION FEES:

Any changes or cancellations to your *Disney Cruise Line*® air arrangements (including, but not limited to, sail date/air travel date changes and name changes/corrections), will result in cancellation fees assessed as follows:

### ALL FLIGHTS WITHIN NORTH AMERICA (INCLUDING CANADA)

<p> DAYS PRIOR TO HOLIDAY COMMENCEMENT DATE</p>	<p> FEE AMOUNT</p>
<p> <b>74–45 days</b></p>	<p> <b>10% of the air supplement per Guest</b></p>
<p> <b>44–31 days</b></p>	<p> <b>50% of the air supplement per Guest</b></p>
<p> <b>30–0 days</b></p>	<p> <b>100% of the air supplement per Guest</b></p>

### ANY FLIGHTS OUTSIDE NORTH AMERICA\*\*

<p> DAYS PRIOR TO HOLIDAY COMMENCEMENT DATE</p>	<p> FEE AMOUNT</p>
<p> <b>80–45 days</b></p>	<p> <b>50% of the air supplement per Guest</b></p>
<p> <b>44–0 days</b></p>	<p> <b>100% of the air supplement per Guest</b></p>

\*\*If at least one flight departs/arrives at an airport outside North America, the entire air flight itinerary will follow the Any Flights Outside North America policy.

### A HOTEL CANCELLATION FEES

A cancellation fee in the amount of the total hotel cost for all nights reserved will be assessed if a hotel reservation outside of North America is cancelled 14 days or less prior to the arrival date. A cancellation fee will be assessed if a hotel reservation within North America is cancelled less than 5 days prior to the arrival date. Please contact *Disney Cruise Line*® for details.

### CANCELLATION BY *Disney Cruise Line*®

*Disney Cruise Line*® reserves the right to cancel any Cruise or Cruise Package at anytime by notice in writing to you.

If the cancellation is because of any unusual or unforeseeable circumstances beyond the control of *Disney Cruise Line*® the consequences of which could not have been avoided by *Disney Cruise Line*® even though it had exercised all due care, in such circumstances *Disney Cruise Line*® will offer the Guest the choice of:

- receiving a full refund of all money paid; or
- booking another Cruise or Cruise Package of equivalent or superior quality at no extra costs, if available; or
- booking another Cruise or Cruise Package of a lower quality, if available, with a refund of the difference in price.

If the cancellation is for any other reason *Disney Cruise Line*® will offer you the same choices as detailed in i) ii) and iii) above and compensation if appropriate of up to £20 per person per night of the duration of the Cruise.

You must send your decision in writing as to which option you wish to exercise either to *Disney Cruise Line*® direct or via your Travel Agent within 7 days of your receiving notification of the cancellation.

### SERVICE FEES

Changes to a reservation may result in a per Guest service fee. Please consult your Travel Agent or *Disney Cruise Line*® for further details.

### LIABILITY

*Disney Cruise Line*® is not responsible for any improper or non-performance of any services forming part of the Cruise or Cruise Package which are wholly attributable to the fault of you or a member of your booking party, the unforeseeable or unavoidable act or omission of a third party unconnected with the provision of any services to be provided under the Contract, unusual and unforeseeable circumstances beyond the control of *Disney Cruise Line*® and/or the relevant supplier, the consequences of which could not have been avoided even if all due care had been exercised including (but not limited to) an event of force majeure; or any event which *Disney Cruise Line*® and/or the relevant supplier could not even with all due care have foreseen or forestalled.

In the event that *Disney Cruise Line*® is responsible for any death, injury or illness caused by the negligent acts and/or omissions of its suppliers of services which form part of the Cruise Package then *Disney Cruise Line*® limits its liability, where applicable by the International Air Conventions, including the Warsaw Convention 1929 (as amended by The Hague Protocol 1955 or the Montreal Protocol 1999 or otherwise), Flights between the UK and any member state of the European Union are currently governed by EC Regulations 889/2002 which gives legal effect to the Montreal Convention 1999. To the extent that *Disney Cruise Line*® may be liable as a non-performing air carrier to Guests in respect of carriage by air the terms of the International Air Convention (including any subsequent amendments and any new convention which may be applicable to a Contract for a Cruise or Cruise Package between the *Disney Cruise Line*® and a Guest) are expressly incorporated into these Booking Conditions. The international Air Convention may permit the carrier to limit its liability for death and personal injury, loss of any damage to luggage and delay, in so far as *Disney Cruise Line*® may have any liability to the Guest in respect of carriage by air, it shall be determined accordingly. Copies of these conventions are available from *Disney Cruise Line*® on request.

Carriage of you, your Booking Party and your luggage by sea is governed by EU Regulation 392/2009 on the Liability of Passengers by Sea in the Event of Accidents (Regulation EC number 392/2009) or where applicable the Convention relating to the Carriage of Passengers and their Luggage by Sea 1974 as amended by the 1976 Protocol (Athens Convention) which are expressly incorporated into these Booking Conditions and any liability of *Disney Cruise Line*® for death or personal injury or for loss or damage to luggage arising out of carriage by sea shall be determined solely in accordance with these provisions. EU Regulation 392/2009 and The Athens Convention limit the Carrier’s liability for death or personal injury or loss or damage to luggage and makes special provision for valuables. Luggage is presumed to have been delivered undamaged to you unless written notice is given to *Disney Cruise Line*® and/or the Carrier:

- in the case of apparent damage, before or at the time of disembarkation or redelivery; or
- in the case of damage which is not apparent or of loss, within 15 days from the date of disembarkation or redelivery or from the time when such redelivery should have taken place.

Any damages payable by *Disney Cruise Line*® shall be reduced in proportion to any contributory negligence by you or your Booking Party and by the maximum deductible specified in EU Regulation 392/2009 and where applicable the Athens Convention. A copy of The Athens Convention is available on request or may be downloaded from the internet at http://www.ukpandi.com/fileadmin/uploads/uk-pi/legal/Athens%20Convention.pdf. A copy of EU Regulation 392/2009 is available on request or may be downloaded from the internet at http://eur-lex.europa.eu/LexUriServ/LexUriServ.do?uri=OJLJL2009:131:0024:0024:EN:PDF.

In so far as *Disney Cruise Line*® may be liable to you or your Booking Party in respect of claims arising out of carriage by air or carriage by sea, *Disney Cruise Line*® shall be entitled to all the rights, defences, immunities and limitations available, respectively, to the actual carrier and under the relevant Conventions, and nothing in these Booking Conditions shall be deemed as a surrender thereof. To the extent that any provision in these Booking Conditions is made null and void by the Warsaw Convention, the Montreal Convention or EU Regulation 392/2009 or The Athens Convention or any legislation compulsorily applicable or is otherwise unenforceable, it shall be void to that extent but not further. *Disney Cruise Line*®’s liability will not at any time exceed that of any carrier under its Conditions of Carriage and/or applicable or incorporated conventions or other legislation. *Disney Cruise Line*®’s liability will not at any time exceed that of the carrier under its Conditions of Carriage and/or applicable or incorporated conventions or other legislation. Except for claims arising out of carriage by air any liability in respect of death and personal injury and loss of and damage to luggage which *Disney Cruise Line*® may incur to you or your Booking Party, whether under the Contract with you in accordance with these Booking Conditions or otherwise, shall always be subject to the limits of liability contained in Regulation EC number 392/2009 and where relevant The Athens Convention for death/ personal injury.

Notwithstanding anything to the contrary elsewhere in these Booking Conditions, *Disney Cruise Line*® shall not in any circumstances be liable to you or your Booking Party for any loss or anticipated loss of profit, loss of revenue, loss of use, loss of contract or other opportunity nor for any other consequential or indirect loss or damage of a similar nature. For claims not involving personal injury, death or illness or which are not subject to the Conventions referred to above, any liability *Disney Cruise Line*® may incur for the negligent acts and/or omissions of its suppliers shall be limited to a maximum of the price which you paid for the Contract not including insurance premiums and administration charges. Where this relates to loss of and/or damage to luggage and/or other personal possessions then *Disney Cruise Line*®’s liability will not exceed £500. *Disney Cruise Line*® will not at any time be liable for any loss of or damage to valuables of any nature.

Hotels, shuttle services or other elements of a Cruise Package or Cruise will be arranged by *Disney Cruise Line*® with local suppliers, who may themselves engage the services of local operators and/or sub-contractors. Standards of hygiene, accommodation and transport in some countries where excursions take place are often lower than comparable standards in the UK. *Disney Cruise Line*® will endeavour to appoint reputable and competent local suppliers. The terms and conditions of the suppliers will be applicable and are expressly incorporated into the Contract. These may limit or exclude liability of the supplier. The liability of *Disney Cruise Line*® will not exceed that of any supplier. Local laws and regulations of the relevant country will be relevant in assessing performance of the services of any supplier. In the event of a complaint by you or your Booking Party, this Contract will be regarded as having been performed if local laws and regulators relating to those services have been satisfied, even if the laws of England and Wales have not been met. The Vessel carries onboard service providers who operate as independent contractors. Neither *Disney Cruise Line*® nor the Carrier is liable for the acts of omissions of independent contractors. Their services and products are charged as extras. Neither *Disney Cruise Line*® nor the Carrier is responsible for their performance or products. These contractors may include a doctor, medical personnel, hairdresser, manicurist, masseuse, photographer, entertainer, fitness instructors, spa personnel, beauticians, internet/T.1 personnel or other instructional concessionaires, art or other auctioneers, shopkeepers and others providing services. The limitations referred to herein shall apply to all independent contractors. These contractors work directly for you or your Booking Party when performing their services. Neither *Disney Cruise Line*® nor the Carrier is responsible for any such contractor’s acts or omissions in providing goods or services to you or your Booking Party.

Such independent contractors, including Shore Excursion providers, do not at any time act as agents or representatives of *Disney Cruise Line*® or the Carrier. Neither *Disney Cruise Line*® nor the Carrier owns or controls any such independent contractors, makes no representation of any kind as to their performance and does not undertake to supervise or control their activities. Any Guest using the services or activities of such independent contractors shall be deemed to agree and consent that any liability for any death, personal injury, illness, emotional distress, mental suffering or psychological injury to such Guest or loss of or damage to property shall be the sole responsibility of the independent contractor providing such service or activity. Neither *Disney Cruise Line*® nor the Carrier shall be or become liable or responsible in any way for any act or omission of any such independent contractors pertaining to, or arising from, or in connection with, such services or activities.

Shore Excursions do not form any part of the Contract. Shore Excursions may be reserved after a Cruise has been booked. Shore Excursions booked will be supplied by local operators. *Disney Cruise Line*® will endeavour to appoint reputable and competent local operators who apply the local laws and regulations of the relevant country. Shore Excursion operators are not *Disney Cruise Line*®’s employees, agents or suppliers. *Disney Cruise Line*® is not responsible and will have no liability whatsoever for any acts or omissions of the Shore Excursion operators. *Disney Cruise Line*® does not operate, perform or otherwise organise and/or audit any Shore Excursions. You and your Booking Party must ensure that you are fit and healthy to undertake Shore Excursions. All Shore Excursions are governed by the terms and conditions of the Shore Excursion providers.

*Disney Cruise Line*® will not pay you or your Booking Party for claims arising out of loss or damage directly or indirectly occasioned by circumstances where performance and/or prompt performance of the Contract is prevented by reason of war, or threat of war, riot, civil strife, industrial dispute whether by *Disney Cruise Line*®’s employees or other, terrorist activity or the threat of terrorist activity, failure of suppliers of power, health risks or epidemics, natural or nuclear disaster, fire or adverse weather conditions or adverse sea states. Any Guest’s suicide or attempted suicide or a Guest’s deliberate exposure to unnecessary danger (except in an attempt to save human life) or the consequences of participating in an unusual and dangerous activity and all similar circumstances are out the control of *Disney Cruise Line*®. *Disney Cruise Line*® shall in no event be liable for the loss of or damage to cash, negotiable securities, gold, silverware, jewellery, ornaments, works of art, photographic/video/audio equipment or supplies, laptop computers, mobile phones or other valuables unless the same have been deposited with the Master or other designated representative who issued a written receipt for the particular item. In the event of such deposit, *Disney Cruise Line*® liability for loss or damage thereof shall be limited in accordance with Regulation EC number 392/2009 and where applicable The Athens Convention.

### WALT DISNEY WORLD RESORT CHECK-IN; VESSEL EMBARKATION

Check-in time for *Walt Disney World* Resort hotels is normally after 4 p.m. If you or your Booking Party is arriving early, luggage arrangements can be made so you or your Booking Party can visit Theme Parks or enjoy Resort amenities. It is recommended that necessary items including: proof

of citizenship, valuables, medications (in their original containers) and any other personal items or other items required for check-in or embarkation be packed by you in your day bag. *Walt Disney World* Resort check-out time is normally before 11 a.m. You or your Booking Party are required to check-in for the Cruise at least 3 hours before scheduled sailing time.

### INCLUDED IN VACATION FARE

Contact Prices include shipboard accommodations on a per-Guest basis, and all meals and entertainment as provided on board the Vessel. If you are reserving an onboard suite for more than 5 persons and a *Walt Disney World* Resort hotel room, an additional *Walt Disney World* Resort hotel room will be required at additional cost.

### EXCLUDED FROM VACATION FARE

The Resort portion of the fare does not include meals, beverages, or any other item of a personal nature. The Cruise portion of the fare does not include Shore Excursions, sightseeing or meals ashore in the ports of call, gratuities, alcoholic beverages, soft drinks, bottled water, laundry or valet services, or any other items not specifically included. The fare also does not include airline, ground or luggage transfers, fuel supplements or Government Taxes and Fees, which consist of all taxes and fees imposed by U.S. and foreign governmental and quasi-governmental authorities, including without limitation U.S. Customs and Immigration fees, Vessel passengers international departure tax, airport passenger facility charge, flight segment fees, international arrival and departure taxes, and sales, use, excise and VAT taxes.

### CRUISE HEALTH CONSIDERATIONS

By boarding the Vessels, you and your Booking Party represent yourselves as physically and otherwise fit to travel and that your conduct or condition will not impair the safety or convenience of the Vessels, aircraft and/or the other Guests. *Disney Cruise Line*® reserves the right to require you or your Booking Party to produce medical evidence of fitness to travel on the Cruise or Cruise Package. If you or your Booking Party have a medical condition which requires you or them to take prescription medication or may require you or them to obtain medical care during the course of your Cruise or Cruise Package, please consult with your personal doctor prior to travelling. You need to make your doctor fully aware of the Vessel’s itinerary as this may affect your doctor’s decision with regard to fitness to travel, which may be dependent upon the availability of any emergency medical treatment. If you or your Booking Party has a condition that may affect fitness to travel you or they must submit a doctor’s certificate prior to booking. Complying with this request will help us ensure the safety and comfort of all our Guests, which is our paramount consideration. *Disney Cruise Line*® carries many disabled and/or mobility reduced Guests. In order to ensure that we can provide adequate assistance, you must notify us of any special needs of you or your Booking Party at the time of booking. If you need a disabled stateroom, then you must ensure that this is booked as there are a limited number of such staterooms on board. If you or your Booking Party require a wheelchair throughout your Cruise or Cruise Package, you must make provisions for the use of that wheelchair prior to the Cruise or Cruise Package. These should also be checked with *Disney Cruise Line*® to ensure that these are suitable for use around the Vessel. *Disney Cruise Line*® and/or the Carrier reserve the right to refuse passage to anyone who has failed to notify it of any Disability or mobility issues or who, in the Carrier’s and/or Master’s reasonable opinion, are unfit or unable to travel or whose condition may constitute a danger to themselves or others onboard or where the design of the Vessel makes it impossible to carry the Guest or where the Carrier is unable to carry the Guest in a operationally feasible and/or safe and/or dignified manner.

*Disney Cruise Line*® shall be entitled to administer a public health questionnaire. You and your Booking Party shall supply accurate information regarding symptoms of any illness including but not limited to gastro intestinal illness and/or H1N1 virus. *Disney Cruise Line*® and/or the Carrier may deny boarding to you, or a member of your Booking Party, if *Disney Cruise Line*® and/or the Carrier, in its sole discretion, considers you or a member of your Booking Party to have symptoms of any illness, including but not limited to gastro intestinal illness and/or H1N1 virus. Refusal by you or your Booking Party to complete the questionnaire may result in denied boarding. If you or a member of your Booking Party is denied boarding you will incur 100% cancellation fees and will have to make a claim under your travel

## GUEST RESPONSIBILITY

You have a duty to obey the lawful requests of the Vessel's Master or delegated Officers whilst on board and security or other lawful reasons to allow them to search you or your Booking Party, your stateroom(s), luggage and/or belongings. You and your Booking Party hereby expressly agree to allow any such search. You and your Booking Party must have received all necessary medical inoculations prior to the Cruise and have in your possession all tickets, valid passport, visas, medical cards, and any other documents necessary for the scheduled ports of call and disembarkation. *Disney Cruise Line* and/or the Carrier of any Vessel or aircraft reserves the right in their absolute discretion to refuse boarding or disembark at any port you or your Booking Party if you or their conduct is, or in its or their reasonable opinion is, likely to endanger or impair the comfort and enjoyment of other Guests on board. Neither *Disney Cruise Line* and/or any Carrier will be under any liability whatsoever to you or your Booking Party in respect of any breach or non-observance by you or your Booking Party of the provisions of these clauses. You and your Booking Party must indemnify *Disney Cruise Line* against any loss or damage occasioned to *Disney Cruise Line*, any carrier and/or any breach of its suppliers by a breach of this provision. Your behaviour and that of your Booking Party must not compromise the safety, peace and enjoyment of the Cruise or Cruise Package by other Guests.

## HOLIDAY SHOPPING

Retail establishments in destination ports may be closed for certain holidays.

## RIGHT TO CHANGE ITINERARY/DETENTION

*Disney Cruise Line* may in its sole discretion and without prior notice change, substitute, postpone, cancel or deviate from any scheduled sailing, itinerary or call at any port, and may substitute another vessel for the Vessel, and shall not be liable for any loss or damage incurred by you or your Booking Party as a result of any such change, substitution, postponement, cancellation or deviation. You and your Booking Party shall pay any and all expenses incurred if you or a member of your Booking Party is detained on board the Vessel or elsewhere at any stage of a voyage because of quarantine, port regulations prevailing applicable law, illness or other cause.

## TRANSFER OF A CRUISE OR CRUISE PACKAGE

A booking may be transferred to another Guest provided that *Disney Cruise Line* receives the transfer request more than 56 days before the scheduled departure date. Between 56 and 14 days inclusive before the scheduled departure date, *Disney Cruise Line* will normally agree to such a transfer only where the original Guest will be prevented from travelling by reason of an unavoidable event, such as illness, death of a close relative or jury service and *Disney Cruise Line* may require satisfactory evidence before agreeing to the transfer. All transfers of a booking to another person at any time up to 14 days or more before the scheduled departure date will be subject to an administration charge of \$50. Any request for a transfer to another person which is received by the Company 13 days or less before the scheduled departure date shall be treated as a cancellation by the Guest of the Contract and cancellation charges shall become payable. Where the booking includes airfare these may not be transferable even within the 56 day period. This will be dependent upon the terms and conditions of the air carrier. You should note that some airlines do not allow transfers on scheduled flights and that a flight booking may have to be cancelled and re-booked, in which event the re-booking will always be subject to flight availability and to payment of any charges imposed by the airline which may, in some cases, be the full cost of a ticket. All other transfers will be treated as a new booking. Any discount or promotion applicable to the original booking may not apply to the new booking, in which case the Guest shall be required to pay any difference in price.

## INSURANCE

It is a condition that you must have travel insurance in place for you and your Booking Party for the entire duration of the booking. Details of the insurance policy which must include medical and repatriation cover (limits of coverage of not less than £1,000,000 is expected) must be provided at the time of booking or as soon as possible thereafter.

Any costs or expense which is reasonably incurred by, for and on behalf of you or your Booking Party in respect of any form of medical, dental or similar treatment, hotel, transportation, repatriation or any other expense shall be repayable by you to *Disney Cruise Line*, whether or not such sum is covered by your travel insurance.

## ANIMALS/PETS/ASSISTANCE DOGS

No animals or pets are permitted onboard, except assistance dogs licensed to Guests. The Guest shall have full responsibility for such assistance dogs. The Guest must ensure that assistance dogs brought onboard comply with National Regulations including the Regulations at the various ports of call. Neither the Master nor Carrier is liable to the Guest in respect of any loss or injury to any Guest's assistance dog whilst onboard the ship or in the Carrier's possession/ custody. Guests must comply with all of Carrier's policies, procedures and directions relating to service dogs. Carrier will take into custody any animals brought onboard by the Guest other than assistance dogs and land the animals at the next port of call at the Guest's sole expense.

## REFUSAL OF PASSAGE

*Disney Cruise Line* may refuse to transport or may disembark at any port any Guest who may be suffering from a contagious or infectious disease, ill health or whose presence in the opinion of the Master may be detrimental to the comfort or safety of other Guests or the crew, or who, in the Master's opinion, might be excluded from landing at any destination by Immigration or other governmental authorities. In such cases the Guest shall not be entitled to any refund of fare or compensation whatsoever. *Disney Cruise Line* reserves the right to refuse passage to Guests with criminal backgrounds. Women who have entered their 24th week of pregnancy as of their embarkation date will be refused passage due to safety concerns. Neither a physician's medical statement nor a waiver of liability will be accepted. In addition, neither *Disney Cruise Line* nor the Carrier can be held responsible or liable for any complications relating to pregnancy at any stage. Infants under 12 weeks old will not be allowed to travel aboard the Vessels as the Vessels do not have adequate medical facilities for childbirth.

## STATEROOM OCCUPANCY

Occupancy of stateroom on board the Vessels is limited to the number of berths in that stateroom. *Disney Cruise Line* reserves the right to limit the number of berths and single staterooms sold.

## VESSLS' REGISTRY

Vessels' Registry: The Bahamas.

## TRANSFER INFORMATION

If you have purchased the *Disney Cruise Line* Air Program, ground and luggage transfers are included in your vacation package to and from the port of embarkation and the airport closest to the port of embarkation. If you make your own air arrangements you may purchase ground and luggage transfers from *Disney Cruise Line*, which include transportation between the port of embarkation and the airport closest to the port of embarkation. Please note that if you do not purchase the *Disney Cruise Line* Air Program or ground transfers from *Disney Cruise Line* you are responsible for all ground and luggage transportation to and from the airport, the port of embarkation and their hotel, if applicable. We recommend that you allow a minimum of 4 hours at the beginning and end of your Cruise for travel time, customs clearances and security checks at the port of embarkation and the airport.

## TRAVEL AGENTS

We invite you to visit your local Travel Agent to make your *Disney Cruise Line* reservation. Travel agencies are not owned or operated by *Disney Cruise Line* and act on your behalf in arranging vacations.

## TERMS SUBJECT TO CHANGE

*Disney Cruise Line* reserves the right to change all prices and other terms and conditions which appear in the *Disney Cruise Line* website or brochure without prior notice. Price changes will not affect bookings with timely final payment, except where the increase results from increases in Government Taxes and Fees. Prices can go up or down so you will be given the most up to date price of your holiday at the time of booking.

## SINGLE OCCUPANCY RATES

Single occupancy fares are available upon request, subject to availability, and are 200% of the double occupancy package price.

## SMOKING/NON-SMOKING POLICY

For the comfort and enjoyment of all our Guests, the Vessels have been primarily designated as non-smoking Vessels. However, it is recognised that you or your Booking Party may smoke. To provide an onboard atmosphere that also satisfies smokers, designated smoking areas are available onboard each ship. Smoking is prohibited in all staterooms. If you or your Booking Party are found smoking in your stateroom you will be charged a \$250 stateroom recovery fee. This fee covers a deep cleaning including air filter replacement, carpet extraction, and the cleaning and replacement of drapes, comforters, blankets, and pillows. You and your Booking party must observe the non-smoking areas and refrain from smoking pipes and/or cigars in any of the public areas. These requests are to provide a comfortable shipboard living atmosphere for everyone.

## VACATION PROVIDERS

Magical Cruise Company, Limited (doing business as *Disney Cruise Line* – Registered Office: 3 Queen Caroline Street, Hammersmith, London, W6 9PE, England) and DCL Island Development, Ltd. are each separate entities and are indirect subsidiaries of The Walt Disney Company. Magical Cruise Company, Limited is the operator of the Vessels, DCL Island Development, Ltd. is the operator and provider of facilities on Disney's Castaway Cay. All arrangements made for or by you or your Booking Party for: (a) air or ground transportation or travel; (b) Shore Excursions; (c) tours; (d) theme parks; (e) hotels; (f) restaurants; or (g) other similar activities or services, are made solely for you or your Booking Party's convenience and are at your or your Booking Party's risk. The providers of such activities and services are independent contractors and are not acting as agents or representatives of Magical Cruise Company, Limited. The identity of the providers of such activities and services is available upon request. Magical Cruise Company, Limited shall not be liable or responsible in any way for any death, personal injury, illness or emotional distress occasioned by you or your Booking Party, or for loss of or damage to any Guest's property, which arises by reason of any act or omission by providers of air or ground transportation, Shore Excursions, tours, restaurants, hotels, theme parks or other similar services or activities. The liability of the provider of such accommodations, services and activities may be governed by and determined in accordance with limitations contained in applicable tariffs, laws, conventions or contracts governing a Guest's relationship with such provider. All concessionaires and their employees operating on the Vessels, including without limitation the fitness centre, spa, hair salon, laundry, internet cafe and photo shop are independent contractors and Magical Cruise Company, Limited is not responsible for any such parties' acts or omissions in providing any goods or services to you or your Booking Party.

## PERISHABLES

Coolers are not permitted except if needed for medications, baby food, or items related to dietary constraints. Coolers containing personal items (e.g. drinks or snacks) may NOT be brought on board. Homemade, pre-cooked or other perishable items plus any open snack containers will not be allowed to be brought on board. *Disney Cruise Line* regrets that it is unable to provide food preparation, refrigeration or storage on board for personal food or beverage items.

## INFANT POOL POLICY

For the health and safety of all our Guests, parents/guardians must allow only children who are toilet trained to enter shipboard pools and spas. Nappies and swim nappies are not allowed. However, young children who are not toilet trained are welcome to enjoy the fountain play area near the Mickey Pool that has been designed exclusively for the enjoyment of children wearing swim nappies.

## PASSPORTS

You are responsible for obtaining proper documentation to board the Vessel for you and your Booking Party. You and your Booking Party must each hold a full passport and relevant visa valid for the duration of the Cruise or Cruise Package and for varying periods after entry into countries where the Vessels embark and debark, depending on countries' regulations and policies. U.S. and other government regulations related to passport requirements are subject to change. Therefore, *Disney Cruise Line* strongly encourages you and your Booking Party to obtain a valid passport for all Cruises and Cruise Packages. For U.S. passport information, please visit the U.S. Department of State website at <http://travel.state.gov> or call the U.S. National Passport Information Center at 877-4USA-PPPT for the most current requirements. For UK passport information, please visit the Home Office, Identity & Passport Services website at [www.pps.gov.uk](http://www.pps.gov.uk) or call 0300 222 0000. *Disney Cruise Line* is not responsible for obtaining passports or visas for you or your Booking Party, this is your responsibility.

## GUESTS WITH DISABILITIES/WHEELCHAIR-ACCESSIBLE STATEROOMS

*Disney Cruise Line* offers accessible staterooms and suites, equipped for Guests with disabilities. Features include: ramped bathroom thresholds, open bed frames, added phones in the bathroom/highland, bathroom and shower handrails, fold-down shower seats, hand-held shower heads, and lowered towel and closet bars. Note: If you require a wheelchair throughout your Cruise or Cruise Package you must make provisions for the use of that wheelchair prior to the Cruise or Cruise Package.

## GUESTS WITH DISABILITIES/ADDITIONAL SERVICES

Transfer tiers are provided at some of our feature pools. Sand wheelchairs are available at Castaway Cay. Wheelchair-accessible restrooms are available in the shipboard common areas. Assistive Listening Systems are available in the main theatres. Closed captioning is available for stateroom televisions and selected onboard video monitors. Sign language interpretation is available for live performances on designated Cruise dates or upon request. Stateroom Communication Kits containing door knock and phone alerts, phone amplifier, bed shaker notification, a strobe light smoke detector, and a Text Typewriter (TTY) are available.

## GUESTS WITH DISABILITIES/ACCOMMODATIONS

If you would like to receive additional information or request accommodations or specific assistance for you or any member of your Booking Party who has disabilities, please discuss your needs with the booking agent or your Travel Agent at the time of booking your vacation. For information via TTY, please call (407) 566-7455.

## DISABLED PERSONS—CRUISES EMBARKING IN EUROPEAN UNION PORTS

EU Regulation 1177/2010 applies where the passenger embarks the ship in a European Union port. At the time of booking, Guests must notify *Disney Cruise Line* in writing if they are a Disabled Person or Person with Reduced Mobility that may require special arrangements,

medical equipment and/or supplies, or care or assistance at the terminal of embarkation or disembarkation, during embarkation or disembarkation or during the cruise; of any specific needs with regard to accommodation, seating or services required; and, whether they need to bring any specific medical equipment or assistance dogs onboard. If a Guest's circumstances change between the date of booking and the cruise, the Guest must inform *Disney Cruise Line* as soon as possible and advise of the need of any special arrangements including medical equipment. *Disney Cruise Line* will refuse boarding to Guests who cannot be carried safely and in accordance with all applicable safety requirements established by International, EU or National Law or where embarkation, disembarkation and/or carriage of the Guest cannot be carried out in a safe manner. *Disney Cruise Line* can refuse to accept a booking or subsequently embark any Guest on the grounds of safety, taking into account among other things the ISM Code for the Safe Operation of Ships and/or SOLAS relating to the Safety of Life at Sea. It is important that the fullest information is provided at the time of booking. Where necessary in order to comply with applicable safety requirements, *Disney Cruise Line* may require a Disabled Person or Person with Reduced Mobility to be accompanied by another person who is fit and able to assist them in day to day activities. This requirement may vary from ship to ship and itinerary to itinerary. Guests who may fall into this category may include those who require assistance with personal care including feeding. All personal care or supervision must be arranged by you at your expense. *Disney Cruise Line* is unable to provide respite care, one-to-one personal care or supervision or any other form of specialized care for Guests. You must inform *Disney Cruise Line* prior to sailing of any medical equipment which you wish to bring onboard so that *Disney Cruise Line* can determine if the equipment can be carried safely onboard. The ship cannot carry liquid oxygen or refill or supply oxygen cylinders. Failure to notify *Disney Cruise Line* of such equipment may result in that equipment not being allowed onboard the ship and consequently may affect your ability to participate in the cruise. No more than two pieces of such medical equipment are allowed per stateroom and the value of such equipment must not exceed \$4,000 per stateroom in total, unless agreed otherwise in writing by *Disney Cruise Line*. In the event that any such equipment is lost or damaged by the negligence of *Disney Cruise Line* and/or its servants or agents, then *Disney Cruise Line* will replace or repair such equipment at its option.

## COMPLAINTS

Any problem which arises during your vacation must be raised by you at the time of the incident with a representative of *Disney Cruise Line*. If the problem is not resolved to your full satisfaction during the Cruise, to enable *Disney Cruise Line* to investigate your complaint fully, you need to notify *Disney Cruise Line* in writing not later than 28 days after your return from the Cruise. Failure to report your complaint within this timescale could adversely affect *Disney Cruise Line*'s ability to investigate and deal with your complaint and could prejudice any future claim. Complaints relating to EU Regulation 1177/2010 must be made to *Disney Cruise Line* within two months from the date on which the service was performed. Within one month *Disney Cruise Line* shall give notice whether or not the complaint has been substantiated, rejected or is still being considered. However, the time taken to provide the final reply will be no longer than two months from the date of the complaint. If the Guest is still not satisfied then he/ she can refer the matter to Cruise Line International Association-UK (CLIA-UK) to investigate the Guest's complaint. CLIA-UK will investigate and respond to the Guest with their decision within a reasonable amount of time.

## DATA PROTECTION ACT 1998

*Disney Cruise Line* collects personal information relating to you and your Booking Party, including but without limit to name, address, gender, passport, image, dietary requirements which may disclose a Guest's religious beliefs, any health, medical, Disability or any other special information required to process your booking effectively. If required to carry out part of your booking correctly, *Disney Cruise Line* may pass this information to other relevant individuals such as travel agents, hotels, airlines and/or other transport providers, service providers, consumer reporting companies, security and/or credit and debit card companies or any governmental or public authorities. *Disney Cruise Line* may also transfer information about you to other countries which may not have such robust requirements regarding data protection as the UK. You and your Booking Party consent to our processing and transferring information in this way. Where you provide information about other members of your Booking Party, it is your responsibility to obtain their consent to *Disney Cruise Line*'s use of their information. Please refer to our Data Protection Notice on the *Disney Cruise Line* website for further information. It is your responsibility to make sure that information which *Disney Cruise Line* holds for you and your Booking Party is up-to-date and accurate.

## ATOL—YOUR FINANCIAL PROTECTION

*Disney Cruise Line*'s Air Travel Organiser's License number is 10176. Many of the flights and flight-inclusive holidays in this brochure are financially protected by the ATOL scheme. But ATOL protection does not apply to all holiday and travel services listed in this brochure or on this website. Please ask us to confirm what protection may apply to your booking. If you do not receive an ATOL Certificate then the booking will not be ATOL protected. If you do receive an ATOL Certificate but all the parts of your trip are not listed on it, those parts will not be ATOL protected. Please see our booking conditions for information, or for more information about financial protection and the ATOL Certificate go to: [www.atol.org.uk](http://www.atol.org.uk)/ATOLCertificate. *Disney Cruise Line*, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any monies outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable). If *Disney Cruise Line*, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit, you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

## CONSUMER PROTECTION

All non-fly Cruises or Cruise Packages sold by *Disney Cruise Line* in the UK are protected under the Passenger Shipping Association (PSA) Scheme of Financial Protection. In the unlikely event of *Disney Cruise Line*'s insolvency the PSA will ensure that if you have booked a non-fly cruises you and your Booking Party will not be stranded abroad and the PSA will arrange to refund any monies paid to *Disney Cruise Line* for an advance booking.

## LAW AND JURISDICTION

Any action, suit or proceedings against *Disney Cruise Line* and/or employees shall, unless *Disney Cruise Line* expressly agrees in writing, be governed by English Law and shall be brought in the English courts and shall be subject to the exclusive jurisdiction of the English courts.



SEE YOU SOON...

TO BOOK OR FIND OUT MORE, SEE YOUR TRAVEL AGENT.



Disney CRUISE LINE.

Ships' Registry: The Bahamas • © Disney DCL-11-21726 6186

