



Information
for
Guests with Disabilities

Disney Magic and Disney Wonder

TABLE OF CONTENTS

General Information	2
Special Services Information	4
Special Services Information Form	5
Oxygen Policy and Delivery Procedures	6
Traveling During Pregnancy	7
Mobility Disabilities	8
<i>Disney's Castaway Cay</i>	10
Hearing Disabilities	11
Special Dietary Needs	12
Service Animals	13
Youth Activities Participation	16
Group Babysitting Participation	17

General Information

This information provides an overview of services and facilities available for Guests with disabilities who will be sailing on the *Disney Magic* or the *Disney Wonder*. This booklet is intended to supplement the *Disney Cruise Line* Personal Navigator that contains additional information and entertainment schedules.

NOTICE

This information is subject to change. Once onboard, you may wish to visit Guest Services, Deck 3 Midship, for current information on accessibility and services or contact a Crew Member prior to visiting a particular location.

SPECIAL RESERVATIONS

To assist our Guests with questions they may have, *Disney Cruise Line* Reservation Services is equipped with information about onboard services and facilities. *Disney Cruise Line* offers special equipment and facilities for Guests with disabilities. For information, please call Reservation Services at **(407) 566-3500 [voice] or (407) 566-7455 [TTY]**.

Equipment and facilities for Guests with disabilities may include the following:

Bathroom and shower handrails
Ramped bathroom thresholds
Roll-in showers
Fold-down shower seats
Hand-held shower heads
Bathroom & nightstand phones
Open bed frames

Refrigerators
Open-captioned television
Door knock and phone alerts
Strobe-light smoke detectors
TTY's
Emergency call buttons

Special Reservations can also supply information about medical supply companies in the port area upon request (i.e., oxygen, wheelchairs, and motorized transport).

GUEST SERVICES

Guest Services, located on Deck 3 Midship, provides a variety of services including general information, entertainment schedules, and information on services for Guests with disabilities.

ACCESS

Most Guest areas aboard the ship, including theaters, restaurants and shops are accessible. In some cases, such as when utilizing tender services or in Guest pools, Guests may need to transfer from their wheelchairs to utilize the facility, and this transfer may require the assistance of a member of their party. We, therefore, recommend that Guests plan to sail with someone who can physically assist them when necessary.

DISABILITY PARKING

Designated disability parking areas are available at the *Disney Cruise Line* Terminal at Port Canaveral and the Port of Los Angeles. A valid disability-parking permit is required.

HEALTH CENTER

The *Health Center* is located on Deck 1 Forward and is accessible only by use of the forward stairs or elevators. Please note that the *Health Center* is equipped to provide first-aid and basic emergency care only, and does not have the facilities to treat children under 12 weeks of age.

SMOKING RESTRICTIONS

For the comfort and safety of all our Guests, smoking is permitted in designated areas only. All staterooms are non-smoking.

LAUNDRY AND DRYCLEANING

Dry cleaning, pressing and full laundry services are available aboard the ship. In addition, *Disney Cruise Line* ships are equipped with self service laundry facilities at an additional cost. Guests use their *Key to the World* cards to charge washer and dryer services as well as to purchase detergent and fabric softener. Please inquire at *Guest Services* for the location of an accessible laundry facility.

PORT ADVENTURES

One of the highlights of your *Disney Cruise Line* adventure is exploring the ports of call. Please note that many of the shops, facilities, and destinations in our international ports of call may not be accessible to Guests with disabilities. Please review the Port Adventures information which includes descriptions as well as the level of physical activity required for each excursion.

TENDERING

Whenever possible, *Disney Cruise Line* docks its ships at each port of call so that Guests may travel directly from the ship to the shore via the gangway. However, due to dock availability, inclement weather or other causes beyond the control of *Disney Cruise Line*, the ship may be unable to dock at certain ports. In those instances, Guests will be transported from the ship to the shore by use of small boats, commonly referred to as tenders. When tendering, the ship is anchored some distance from the port and tenders are used to transport Guests from the ship to shore and back. The tendering process can be extremely difficult for a passenger using a wheelchair or with limited mobility. Normally, the wheelchair must be lifted down a gangway to a platform and then transferred into the tender. Guests may have to be transferred separately from their wheelchairs. In certain situations, it may be impossible for Guests using wheelchairs to transfer to the tenders due to safety concerns.

The decision to transport a Guest using a wheelchair via a tender is at the sole discretion of the Captain.

SHOPS AND RESTAURANTS

Guests with disabilities can utilize all food and merchandise locations aboard the ship. Crew Members are available to assist Guests when necessary. At counter-service locations, Guests using wheelchairs may ask a member of their party to order and transport food or the Guest may contact a crew member who will provide table service for them.

Special Services Information

In order to assist *Disney Cruise Line* in addressing its passengers' special needs, Guests may notify the Reservation Department, at the time of booking, of any condition for which special accommodations and/or the use of a medical or mobility device might be necessary while onboard ship.

SPECIAL SERVICES INFORMATION FORM

Guests with special needs may submit a Special Services Form to *Disney Cruise Line* at least 30 days prior to the sailing date. Once the Form has been received, *Disney Cruise Line* will determine its ability to accommodate any special need on a case-by-case basis. Due to the limited medical facilities onboard ship and other factors, *Disney Cruise Line* may not be able to accommodate all special needs. Failure to disclose an accurate or complete description of any special needs may result in *Disney Cruise Line* not being able to provide the appropriate accommodations or arrangements.

MEDI-VAC AIR EVACUATION

Occasionally, in the event of serious medical conditions and/or due to the limited medical facilities onboard the ship, it may become necessary for a patient to be air-lifted to a nearby medical facility.

Please check with your insurance carrier to determine whether your insurance covers medical air evacuations occurring outside of the United States. If your current health insurance policy does not cover this service, it is recommended that you purchase additional medical insurance that offers air evacuation coverage (such as the Vacation Protection Plan), as the charges for this service are very expensive.

SHIP EVACUATION VIA LIFEBOATS

In the event of an emergency evacuation of the ship, Guests may have to spend extended periods of time in lifeboats where electricity and other special accommodations are not available.

MEDICATIONS

Guests should carry an ample supply of all necessary medications with them when they board the ship. Guests should pack medications and medical supplies in original containers in their carry-on bag, and not in checked luggage. Limited medications and medical supplies are available onboard in the ships' *Health Center* at an additional cost.

Upon your return to the port, please be sure not to leave any medications behind when you disembark, as *Disney Cruise Line* is not permitted to mail medications to your home.

ELECTRICAL LIMITATIONS

For those Guests requiring electrical power for medical equipment, there is an average of two 110-volt electrical outlets per stateroom with a total power capacity of 12 amps.

All equipment should have a substantial back-up power supply in the event of an emergency or power outage. Durations of power outages cannot be guaranteed.

EQUIPMENT REPAIRS

Disney Cruise Line Crew Members are not permitted to repair any type of Guest equipment.

**DISNEY CRUISE LINE
SPECIAL SERVICES INFORMATION**

TODAY'S DATE _____ SAIL DATE _____ SHIP _____

GUEST NAME _____ CONTACT PHONE _____

RESERVATION NUMBER _____ STATEROOM _____

SPECIAL SERVICES INFORMATION

Please note that the ships' Health Centers are equipped to provide first-aid and basic emergency care only.

Women who have entered the 24th week of pregnancy as of their embarkation date and infants under 12 weeks old will be refused passage on Disney Cruise Line® ships due to safety concerns.

If you have a **medical condition**, please verify with your personal physician that you are well enough to travel on the itinerary you have chosen. It is highly suggested that you carry copies of your pertinent medical and emergency contact information with you. Please review your **medical insurance**, since many policies will not pay for services while traveling to other countries. If you have any medical treatments such as self administered dialysis or will be **traveling with medical equipment or supplies**, you are responsible for making arrangements for delivery and any arrival confirmation you may require.

<p>Will Guest be utilizing oxygen? Guests must provide their own oxygen. Please provide type of oxygen: _____ Guests are responsible for notifying their air carrier of any oxygen requirements. <i>Disney Cruise Line</i> buses cannot transport oxygen; however, Guests may carry one oxygen tank for use while on board the bus.</p>	<p><input type="checkbox"/> YES <input type="checkbox"/> NO</p>
<p>For Guests bringing medication: Will you require a sharps box? Guests should carry a full supply of all necessary medications and medical supplies with them during travel. Guests should keep medications or medical supplies in original containers with their carry-on bag, and not in luggage being checked. Some staterooms are equipped with a cooler box. Please do not use the cooler to store medications that have specific temperature requirements. If you need to store medicines that require proper refrigeration, please visit Guest Services for 24-hour access to refrigeration.</p>	<p><input type="checkbox"/> YES <input type="checkbox"/> NO</p>
<p>For Guests who are Deaf/Hard of Hearing: Will you require a communication kit in your stateroom? Stateroom Communication Kits are available for Guests with hearing disabilities and contain a base unit with alarm clock, bed shaker notification, door bell and phone alerts, phone amplifier, smoke detector with a strobe light and a TTY.</p>	<p><input type="checkbox"/> YES <input type="checkbox"/> NO</p>
<p>Will a wheelchair accessible stateroom on board the ship be required? Please bring your own wheelchair. <i>Disney Cruise Line</i> is unable to guarantee the exclusivity of wheelchairs onboard.</p>	<p><input type="checkbox"/> YES <input type="checkbox"/> NO</p>
<p>If you purchase a pre/post hotel night through <i>Disney Cruise Line</i>, will an accessible hotel room be required?</p>	<p><input type="checkbox"/> YES <input type="checkbox"/> NO</p>
<p>If you purchased ground transportation through <i>Disney Cruise Line</i>, will a wheelchair lift be required? For wheelchair assistance at the airport, please contact the appropriate airline.</p>	<p><input type="checkbox"/> YES <input type="checkbox"/> NO</p>
<p>Will you be traveling with a service animal? If yes, please provide type of animal: _____</p>	<p><input type="checkbox"/> YES <input type="checkbox"/> NO</p>

Special Dietary Requests:

Disney Cruise Line can accommodate some special dietary needs, including providing no sugar added, vegetarian, low fat, low sodium, lactose free and kosher meals at no additional charge. Food-related requests will only be provided in table-service restaurants, and not at quick service locations or through room service. Any food allergies, intolerances or dietary requests should be brought to the attention of your Head Server prior to ordering.

Unfortunately, *Disney Cruise Line* may not be able to accommodate all special dietary requests.

PLEASE SUBMIT COMPLETED FORM VIA FAX OR MAIL AT LEAST 30 DAYS PRIOR TO TRAVEL DATE TO:

Disney Cruise Line

Fax: 407-938-4295

Special Services

P.O. Box 10210

E-mail: DCL.Special.Request.Medical@disney.com

Lake Buena Vista, Florida 32830-0210

Oxygen Policy and Delivery Procedures

Guests travelling with oxygen must provide their own oxygen and related equipment and are responsible for arranging delivery of their oxygen and related equipment (packaged in a secure container with each item being labeled with the Guest's name and stateroom number) to the *Disney Cruise Line* Terminal prior to 1:00 p.m. on the day of ship embarkation.

Guests who have purchased *Disney Cruise Line* hotel and sea vacations must arrange for the transportation of oxygen between the airport, their hotel and the *Disney Cruise Line* Terminal. ***Disney Cruise Line* motor coaches cannot transport oxygen; however, the Guests may carry one oxygen tank for use while on board the motor coach.**

Guests are responsible for notifying their air carrier of any oxygen requirements. Guests who book their air travel through *Disney Cruise Line* and who will require oxygen on their flight should complete a Special Services Information Form as soon as possible. This information is necessary to expedite the delivery of airline tickets and airline contact information in order for the Guest to be able to make adequate arrangements with their air carrier for the use of oxygen in flight.

Guests are free to use their preferred medical supply company and are responsible for providing their own oxygen supplies.

As a convenience, below is a listing of rental companies that may deliver medical supplies to the ships.

Advanced Aeromedical, Inc.	1-800-346-3556 International: 757-481-1590 24-Hour Alarm Center: 800-346-356 International 24-Hour Alarm Center: 757-481-1590 Fax: 757-481-2874	www.aeromedic.com
Apria	1-800- 277-4288	www.apria.com
Brevard Medical (Port Canaveral)	1-866-416-7383 1-321-453-3370 local 1-321-768-9013 after hours	www.brevardmedicalequip.com
Care Vacations	1-877-478-7827	www.cruiseshipassist.com
Special Needs at Sea	1-800/513-4515 International 1-954/585-0575	www.specialneedsatsea.com

Traveling During Pregnancy

Women who have entered their 24th week of pregnancy as of their embarkation date will be refused passage on *Disney Cruise Line* ships due to safety concerns. Neither a physician's medical statement nor a waiver of liability will be accepted. In addition, *Disney Cruise Line* cannot be held responsible or liable for any complications relating to pregnancy at any stage.

This policy is in place for the safety of our pregnant Guests and their babies. While the *Health Center* onboard ship can handle many emergency situations, it is not equipped to provide critical care for premature infants or their mothers.

Mobility Disabilities

WHEELCHAIRS

Disney Cruise Line strongly advises Guests requiring the use of a wheelchair onboard ship to travel with someone who is able to assist them both aboard ship and on shore. Guests may need to transfer from their wheelchairs to utilize certain facilities (such as Guest pools and tenders), and this transfer may require the assistance of a member of their party.

Guests requiring the use of a wheelchair during their cruise must provide their own wheelchair prior to boarding the ship. *Disney Cruise Line* has a limited supply of complimentary beach wheelchairs on *Castaway Cay*, which are available on a first-come, first-served basis.

WHEELCHAIR ACCESSIBLE STATEROOMS

Disney Cruise Line offers wheelchair accessible staterooms and suites, equipped for Guests with disabilities. Features include: minimum 32" doorway, ramped bathroom thresholds, open bed frames, added phones in the bathroom/nightstand, bathroom and shower handrails, fold-down shower seats, hand-held shower heads, lowered towel and closet bars.

TENDERING

Whenever possible, *Disney Cruise Line* docks its ships at each port of call so that Guests may travel directly from the ship to the shore via the gangway. However, due to dock availability, inclement weather or other causes beyond the control of *Disney Cruise Line*, the ship may be unable to dock at certain ports. In those instances, Guests will be transported from the ship to the shore by use of small boats, commonly referred to as tenders. When tendering, the ship is anchored some distance from the port and tenders are used to transport Guests from the ship to shore and back. The tendering process can be extremely difficult for a passenger using a wheelchair or with limited mobility. Normally, the wheelchair must be lifted down a gangway to a platform and then transferred into the tender. Guests may have to be transferred separately from their wheelchairs. In certain situations, it may be impossible for Guests using wheelchairs to transfer to the tenders due to safety concerns.

The decision to transport a Guest using a wheelchair via a tender is at the sole discretion of the Captain.

IN-PORT ACCESS

One of the highlights of your *Disney Cruise Line* adventure is exploring the ports of call, but please note that many of the shops and facilities in the foreign ports of call may not be accessible to Guests with disabilities.

ON-DECK VIEWING AREAS

For activities around the *Goofy Pool*, a designated viewing area for Guests using wheelchairs is available on Deck 10 (overlooking the pool area). An activity participation area for Guests using wheelchairs is located on Deck 9 Midship, Starboard side, near the gazebo. Crew Members will be at these locations to assist Guests in wheelchairs 30 minutes prior to the commencement of on-deck activities. Guests requesting Crew Member assistance should arrive no later than 10 minutes prior to the commencement of the on-deck activity.

THEATRE SEATING

Crew Members will be available at the Deck 4 entrance to the *Walt Disney Theatre* beginning 30 minutes prior to show times to assist Guests with seating. Wheelchair seating is available in the rear of the theater, as well as in the front row. Guests wishing to be seated in the front row of the theatre should contact a Crew Member outside the entrance for assistance at least 10 minutes prior to show time.

Wheelchair seating in the *Buena Vista Theatre* is available in the rear of the theatre.

LOCATION ACCESS

Access to shipboard facilities is generally through the main entrance to the facility. However, accessibility varies from location to location. Guests may contact a Crew Member at each location for additional information.

Accessible Common Area Restrooms

Wheelchair accessible public restrooms are located at the following locations:

- Deck 10 Aft- by *Palo*
- Deck 9 Forward- by the *Vista Spa & Salon*
- Deck 4 Forward- by *Walt Disney Theatre*
- Deck 3 Aft- by *Parrot Cay*

Elevator Access

The Midship elevators are smaller than the Forward and Aft elevators. Therefore, Guests using wheelchairs should use the Forward or Aft elevators whenever possible for easier access.

Restaurants/Lounges

Lumiere's/Triton's - Located on Deck 3 Midship.

Access for Guests using wheelchairs is through the portside entrance (next to *Promenade Lounge*)

Rockin' Bar D/Wavebands- Located on Deck 3 Forward.

Ramp access to the upper level is located by the bar area.

Pools and Recreation

Quiet Cove Pool - Located on Deck 9 Forward

A pool transfer tier is available for Guests with disabilities. The transfer tier consists of three to four steps that Guests may use themselves or with the assistance of a member of their party.

Vista Spa & Salon/Fitness Center - Located on Deck 9 Forward

Please see a Spa host/hostess for accessible treatment opportunities.

Promenade Deck-Deck 4

For outer deck access, Guests using wheelchairs should use the Forward or Aft doors.

Theaters

Buena Vista Theatre - Located on Deck 5 Aft

Designated wheelchair viewing is available in the rear of the theatre.

Walt Disney Theatre - Located on Deck 4 Forward

Guest wishing to be seated in the front row of the theater should contact a Crew Member outside the Deck 4 entrance for assistance at least ten (10) minutes prior to show time. Designated wheelchair viewing is also available in the rear of the theatre.

Disney's Castaway Cay

PATHWAYS

There are paved pathways throughout the main *Castaway Cay* promenade that provide access to *First Aid*, *She Sells Seashells and Everything Else*, *Cookie's BBQ*, *Cookies Too BBQ*, *Spring-A-Leak*, *Pelican Point Tram Stop*, *Buy the Seashore*, *Gumbo Limbo*, *Pop's Props*, *Dig In*, *Conched Out Bar*, *In Da Shade Games*, all pathways leading to the Cabana's and all restrooms (excluding *Serenity Bay*).

Hard-packed sand pathways provide wheelchair access to *Gil's Fins and Boats*, *Heads Up Bar*, the massage cabanas at *Serenity Bay*, *Lookout Point* leading to *Pelican Deck of Pelican Plunge* and *Castaway Air Bar*.

The remaining areas, which consist mainly of beach areas, are accessible through the use of sand wheelchairs, which are available free of charge on a first-come, first-served basis.

TRAM SERVICE

Personal and electric wheelchairs are able to board the tram that runs on *Castaway Cay*, however motorized scooters and the sand wheelchairs do not fit on the tram.

SAND WHEELCHAIRS

Castaway Cay has a limited number of sand wheelchairs available on a first-come, first-served basis. There is no charge for this service. The majority of these chairs can be picked up across from *Scuttle's Cove*, with a few available at *Serenity Bay*. Your personal or shipboard wheelchair may be left at *Scuttle's Cove* or *Serenity Bay* while you are using the sand wheelchair. Please take all personal items with you when leaving your wheelchair at these locations.

Please note: Sand wheelchairs are not designed for use in the water and may cause injury if used inappropriately.

ACCESSIBLE RESTROOMS

Accessible restrooms are located next to *First Aid*, inside *Scuttles Cove* (for children), *Cookies Too* and *Windsock Hut* at *Serenity Bay Beach*.

Companion-assisted restroom facilities are at the *First Aid*, *Cookies Too* and *Windsock Hut* locations.

CABANA RENTAL

Cabana #1 is accessible; please see Guest Services or Port Adventures onboard for availability.

Hearing Disabilities

HEARING DISABILITIES

A pad of paper and pens/pencils are readily accessible for Crew Members to utilize, if necessary, to communicate with Guests.

ASSISTIVE LISTENING DEVICES

Assistive listening systems, which utilize an infrared signal to amplify sound, have been installed at the following locations aboard ship:

*Walt Disney Theatre, Studio Sea, Buena Vista Theatre, Rockin' Bar D (Disney Magic)
WaveBands (Disney Wonder), Diversions*

Assistive listening receivers are recommended for Guests with mild to moderate hearing loss and are available at Guest Services. Although there is no charge for the use of the receivers, a \$25 refundable security deposit will be charged to the Guest's onboard account. This deposit will be removed from the Guest's onboard account upon return of the receiver.

WRITTEN AIDS

Guest Assistance Packets containing show scripts, flashlights, and pen/paper are available at Guest Services. Packets can be signed out and kept until the night before debarkation, when they must be returned to Guest Services.

SIGN LANGUAGE

Disney Cruise Line provides complimentary Sign Language interpretation for live theater performances and other shows and events on various sailings. *Disney Cruise Line* also makes available Sign Language interpreters, on an as-available basis for selected children's programming in order to interpret instructions necessary for participation. This means that, if requested, sign language interpreters can be provided to interpret instructions and other information for children's programming activities on *Disney Cruise Line's* scheduled interpreted cruises, subject to availability and lack of conflict with regularly scheduled interpreted programs (i.e., live theater shows). Guests can request sailing dates and other information by calling *Disney Cruise Line* Information at (407) 566-3500 [voice] or (407) 566-7455 [TTY]. Reservations must be confirmed 60 days prior to departure to ensure interpretation availability. While onboard, please contact *Guest Services* for further information about Sign Language services.

STATEROOM COMMUNICATION KIT

Stateroom Communication Kits are available for Guests with hearing disabilities and contain a base unit with alarm clock, bed shaker notification, door bell and phone alerts, phone amplifier, smoke detector with a strobe light, and a TTY. Guests may make arrangements to receive Stateroom Communication Kits through a reservations agent at the time of booking or by contacting Guest Services while onboard ship.

CAPTIONING

Open captioning on a Guest's stateroom TV may be activated for the duration of the cruise by contacting *Disney Cruise Line* Special Services prior to sailing or contacting Guest Services once onboard the ship. In addition, common area video monitors may also be available with captions. However, Guests should be aware that due to satellite limitations, not all video sources or television signals are available with a caption playback option.

Special Dietary Needs

Disney Cruise Line can accommodate some special dietary needs, including gluten free, diabetic, vegetarian, low fat, low sodium and kosher meals at no additional charge. Please request any special dietary needs in writing to our Special Reservations Department at least four (4) weeks prior to your sail date. Once onboard, any dietary requests should be directed to your Head Server.

Unfortunately, Disney Cruise Line may not be able to accommodate all special dietary requests.

Service Animals

Qualified trained service animals are welcome in most locations throughout *Disney Cruise Line* ships as long as they are in the possession of their owner and remain under control on a leash or in a harness at all times. The owner is responsible for the feeding, care and maintenance of the animal.

Due to the nature of some Port Adventures, service animals may not be permitted. Questions regarding the availability of Port Adventures with service animals should be directed to the Special Reservations Department at 407-566-3500 (voice), 1-800-939-2784 or 407-566-7455 (TTY).

Guests who are traveling with a service animal must obtain the import permits from all countries which require special documents as per the country regulations. Specific information may be obtained by contacting the Department of Agriculture, consulate or embassy of the countries to determine the policies and to obtain the permits needed for each port of call on the sailing itinerary. Completed permits must be sent back to *Disney Cruise Line* Special Services Department prior to sailing and the originals are to be available from the Guest at all times during travel. Some countries may not allow animals to enter.

Entry requirements may include all or some of the following documents:

Completed up to date vaccination records issued by a licensed veterinarian, blood titer testing results, governmental International Health Certificate (APHIS form 7001) with USDA endorsement, International Standards Organization (ISO) microchip, specific country health certificate, and proof of treatment and freedom from internal & external parasites, as well as any specific country permits and forms such as an EU passport.

BAHAMAS AND CASTAWAY CAY

For US and Canada, The Application to Import Domestic Animals into the Commonwealth of The Bahamas can be obtained by contacting:

Bahamas Department of Agriculture
Levy Building, East Bay Street
P.O. Box N-3704
Nassau, Bahamas
Tel: 242-325-7502/p or 242-325-7438
Fax: 242-325-3960

or by calling *Disney Cruise Line* Reservations Department at 407-566-3500 (voice) or 407-566-7455 (TTY).

For Guests residing in the US and Canada, the following are the basic requirements of the Bahamas Import Permit for service animals (requirements may differ for residents of other countries):

- The animal must be six (6) months of age or older.
- The animal must be accompanied by a valid certificate, which substantiates that it has been vaccinated against Rabies by either:
 - One (1) year duration vaccine- the vaccine must have been administered within not less than one (1) month and not more than ten (10) months prior to importation.
 - Three (3) year duration vaccine- the vaccine must have been administered within not more than thirty-four (34) months and not less than one (1) month prior to importation.
- The animal must be accompanied, at all times, by the Bahamas Veterinary Health Certificate indicating that the animal is in good general health.

GRAND CAYMAN

Guests on a 7-night WESTERN Caribbean cruise must also obtain an Import Permit and International Health Certificate for the Cayman Islands. For further information contact:

Veterinary Services
Department of Agriculture
PO Box 459, GT
Grand Cayman
Cayman Islands B.W.I
Tel: (345) 947-3090
Fax: (345) 947 6501

MEXICO

Agriculture department and international health in Mexico requires that the rabies vaccine does not exceed one year of the application and travel.

SHIP PROCEDURES FOR SERVICE ANIMALS

When a service animal travels onboard a *Disney Cruise Line* ship, the following procedures must be followed:

- Upon the Guest's arrival, arrangements will be made by the Stateroom host/hostess for one of two alternatives:
 - A tray to be maintained on the Guest stateroom verandah.
 - Designated "walk/break" area with tray for the animal as necessary.
- Should the Guest choose to have the Stateroom Host/Hostess set up designated "walk/break" area for the animal, the tray may be setup in a backstage area.

**APPLICATION TO IMPORT DOMESTIC ANIMALS
INTO
THE COMMONWEALTH OF THE BAHAMAS**

Name: _____

Address: _____

Telephone #: (____) _____ - _____

Type of Animal: _____ Breed: _____

Sex: Male Female Age: _____ years _____ months

Country of Export: _____

Address of Origin of Animal: _____

Anticipated Date of Arrival:

Destination in Bahamas of the Animal: _____

Purpose of Importing the Animal: _____

Signature of Owner: _____

Date: _____

Official Use: _____

**Mail to: Director of Agriculture
 Department of Agriculture
 P.O. Box N-3704
 Nassau, Bahamas
 Fax#242-325-3960
 Phone#242-325-7502 or 242-325-7438**

Youth Activities Participation

PARTICIPATION DETAILS

Youth Activities is open to children ages 3-17, who are completely potty trained, able to interact comfortably within our counselor-to-child ratio groups and able to interact comfortably with peers of their own physical size. Teens and tweens activities are also available in separate areas from the younger children.

EXCEPTIONS THAT PREVENT PARTICIPTATION

A child who has a contagious disease, or who shows symptoms of illness, such as fever, vomiting, diarrhea, unexplained skin rash, discharge from the nose or eyes or has any other contagious disease or illness will not be allowed to participate. A child who becomes disruptive within the group may not be allowed to participate further without a parent or guardian present.

SPECIAL REQUESTS THAT WE ARE UNABLE TO ACCOMMODATE

We are unable to accommodate children who require one-on-one care, children who need the attention of a counselor with special training, or children who need counselor-assisted medical attention. Families are encouraged to speak with the Youth Activities team onboard to determine how the Youth team and family can best work together to allow children with special needs to participate.

Opportunities for children whose needs exceed the parameters for Youth Activities participation

Disney Cruise Line offers a multitude of events and activities throughout the ship, which the entire family can enjoy together, including main stage shows, family game shows, first-run movies, deck parties and events, selected shore excursions, and activities at *Disney's Castaway Cay*. In addition, parents/guardians may accompany their child to the youth activities at any time throughout the cruise.

Parents may make a request with the Youth Activities team onboard for modified participation for a limited period during the cruise. *Disney Cruise Line's* ability to fulfill the request will depend upon the child's needs, the availability of counselors, program participation, and other applicable considerations. *Disney Cruise Line* cannot guarantee that special requests will be accommodated.

For 3 and 4 year olds who are not potty trained or who may interact more comfortably within a smaller adult to child ratio of 1:6, parents may request that the child be accommodated in *Flounder's Reef Nursery*, the infant and toddler group babysitting area. The fee for this service is \$6 per hour, per child and is subject to change and based on availability.

Group Babysitting Participation

PARTICIPATION DETAILS

Group babysitting in *Flounder's Reef Nursery* is available to all children ages 12 weeks to 3 years of age. Please note, we do not provide babysitting in Guest staterooms.

Reservations may be made online at www.disneycruise.com in advance or anytime once onboard through the nursery. Space is limited and available on a first-come, first-served basis, based on counselor availability. In order to accommodate as many families as possible, we may limit the number of multiple requests per family.

The fee is \$6 per child per hour, \$5 per additional child per hour, and a 1-hour minimum is required. *Flounder's Reef Nursery* is open each evening and selected times during each day. All rates and times are subject to change and availability.

EXCEPTIONS THAT MAY PREVENT PARTICIPATION

A child who has a contagious disease, or who shows symptoms of illness, such as fever, vomiting, diarrhea, unexplained skin rash, discharge from the nose or eyes, or has any other contagious disease or illness will not be allowed to participate. A child who becomes disruptive within the group may not be allowed to participate further without a parent or guardian present.

SPECIAL REQUESTS THAT WE ARE UNABLE TO ACCOMMODATE

We are unable to accommodate children who require one-on-one care and children who need counselor assisted medical attention. Families are encouraged to speak with the Youth Activities team onboard to determine how the Youth team and family can best work together to allow children with special needs to participate.

*****For any further assistance, please contact the Special Reservations Department at (407) 566-3500 [voice] or (407) 566-7455 [TTY].***