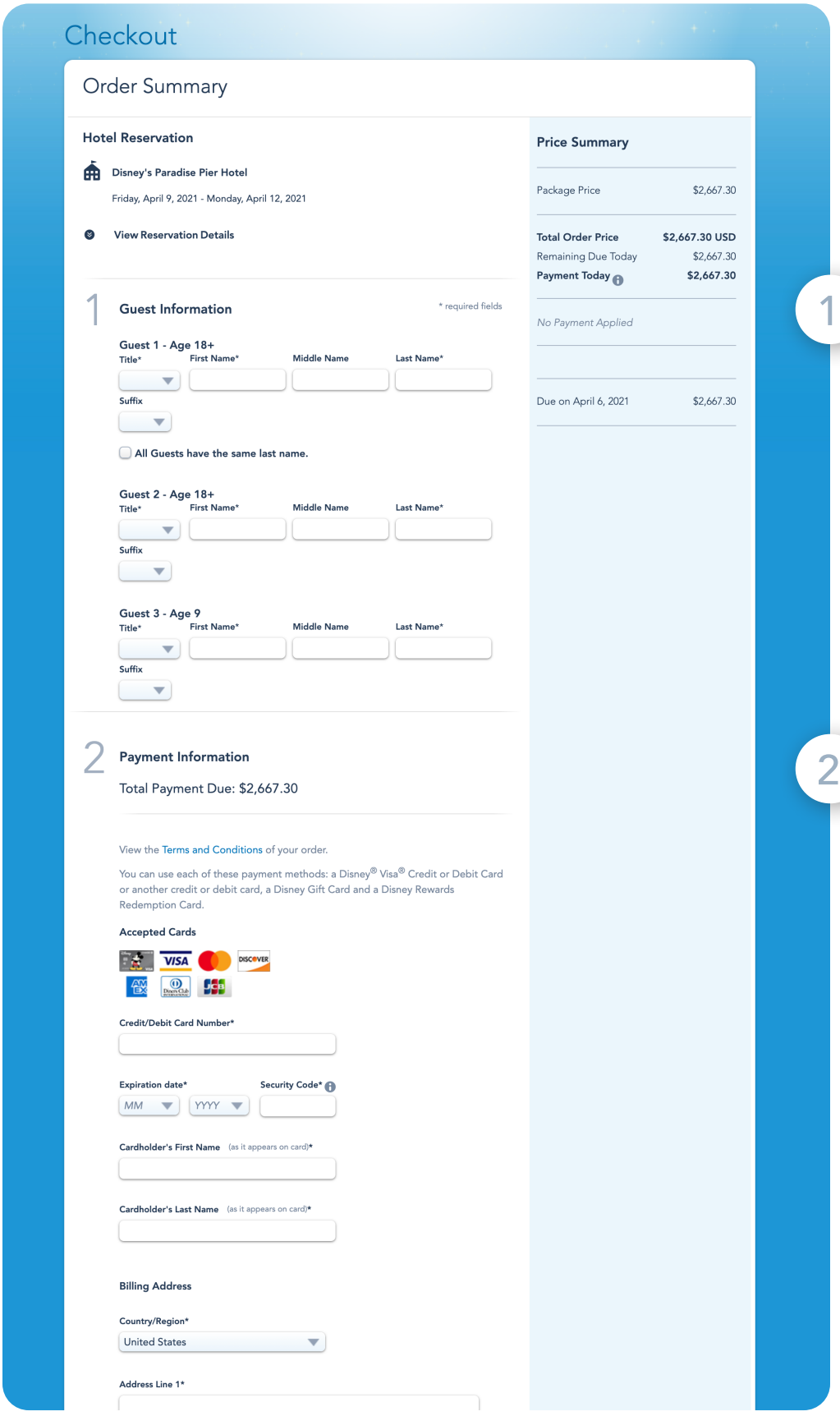
Disney Travel Agents Website:
Travel ePackage Reference Guide

Disneyland RESORT



New Bookings

1

Guest Information Section

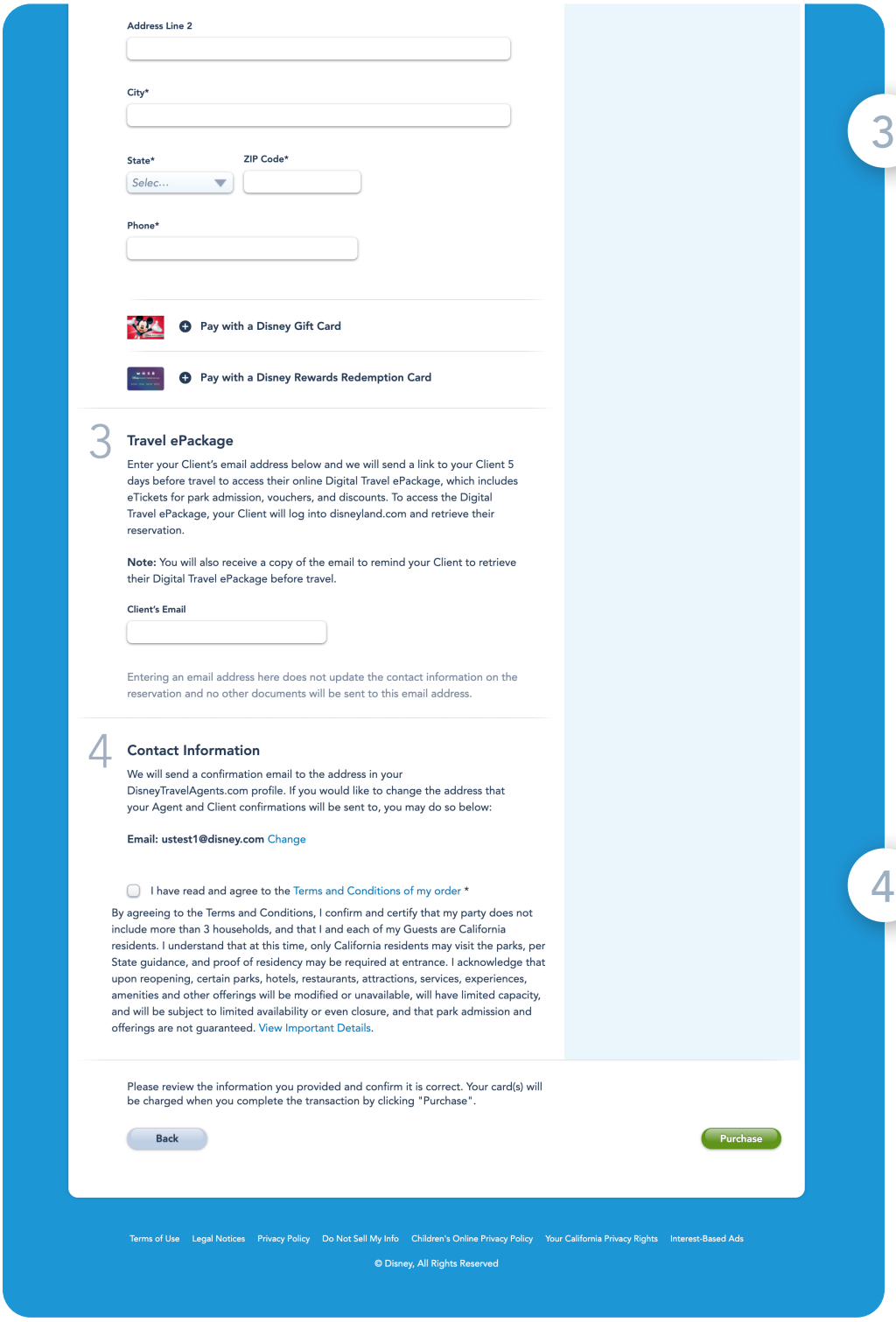
Enter the title, first name, and last name of each person in your Client's travel party.

2

Payment Information Section

Enter your Client's credit card information, billing address, and phone number.

©Disney | SLS 209535 04.21



3

Travel ePackage Section

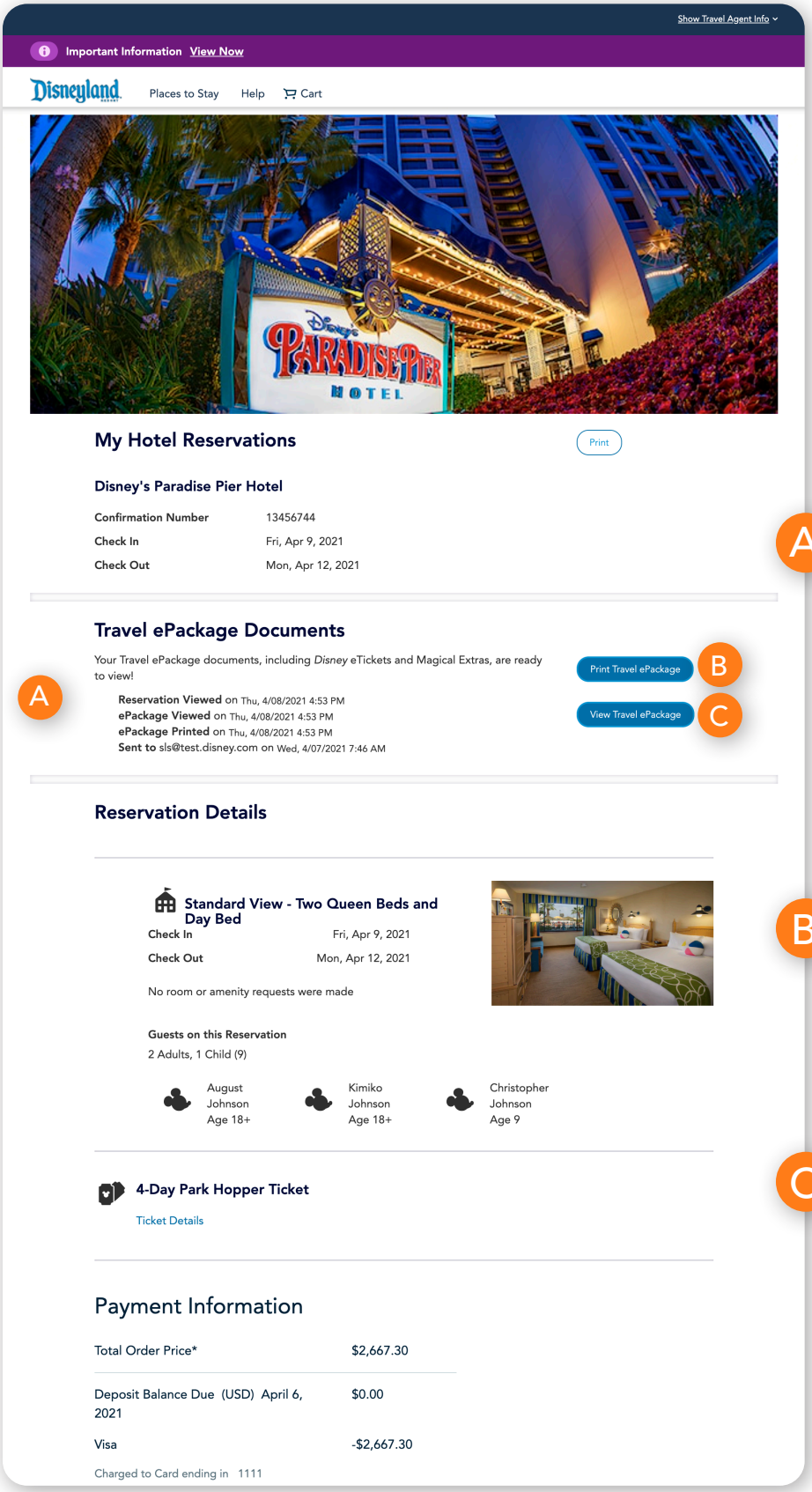
Enter your Client's email address. When you provide your Client's email address, we will send them a link five days before arrival to access Travel ePackage, which includes their eTickets for Theme Park admission. You will also receive a copy of this email so you can remind your Client to retrieve their Travel ePackage before they arrive.

TIP: It's important to understand that entering an email address here does not update the contact information on the reservation, and no other documents will be sent to this email address.

4

Contact Information Section

Verify your email address. A confirmation email will be sent to the address you provide in this section.



Reservations Detail Page

After you retrieve a *Disneyland*® Resort reservation on the Disney Travel Agents website, you'll see the Reservation Details page.

TIP: Since your Clients are responsible for booking their own Theme Park reservations and completing Online Check-In Service, you will not see links to perform those tasks on the Disney Travel Agents website.

A Travel ePackage Documents Section

A feature you'll have as a Travel Agent is the ability to view history on your Client's reservation. You'll be able to see if your Client has viewed their reservation details, viewed their Travel ePackage, or printed their Travel ePackage. You'll also see if an email with a link to the Travel ePackage was sent directly to your Client.

B Print Travel ePackage Button

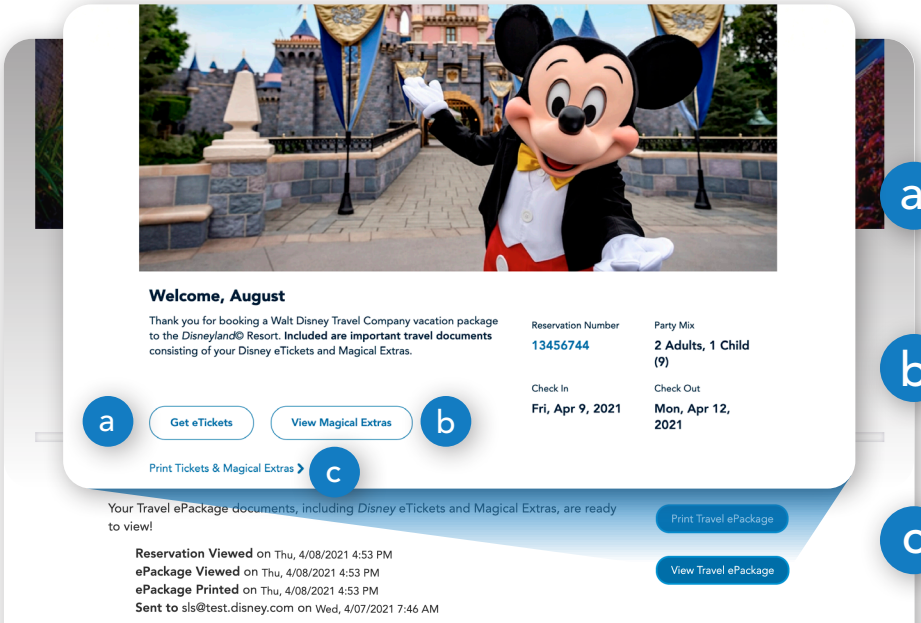
Printing the Travel ePackage is completely optional, as your Client can redeem package components directly from their mobile device with Internet access.

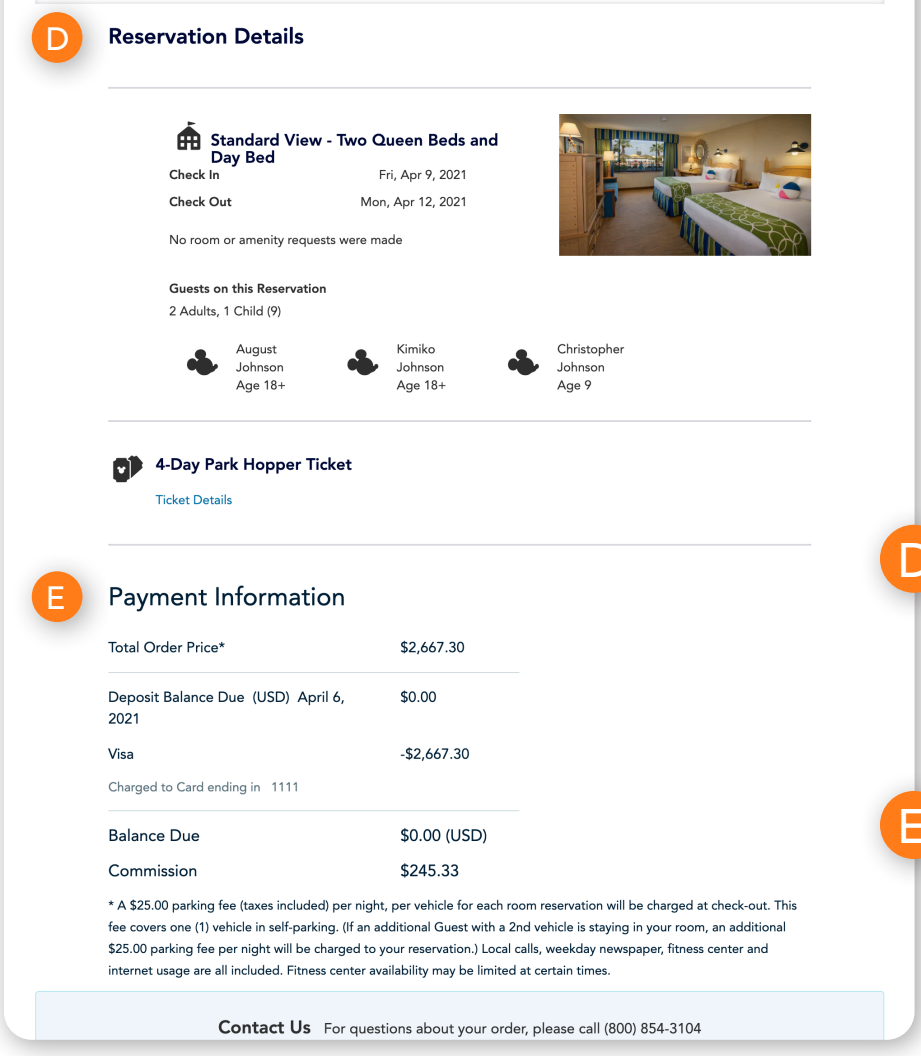
C View Travel ePackage Button

The Travel ePackage landing page replaces the printed welcome letter that previously was included in the physical package, and is dynamically created for your Client. This way, your Clients will see relevant information based on the components they've booked, as well as helpful tips. From this page, your Client can view their Disney vacation components, including their Theme Park tickets and Magical Extras.

©Disney | SLS 209535 04.21

Disney Travel Agents Website:
Travel ePackage Reference Guide





a Get eTickets Button

Displays Theme Park tickets for mobile redemption (with the option to print).

b View Magical Extras Button

Displays Magical Extras for mobile redemption.

c Print Tickets & Magical Extras Link

Allows for printing of Theme Park tickets and Magical Extras for physical redemption.

TIP: If you did not provide your Client's email address during the booking process, you are responsible for informing your Client how to retrieve their Travel ePackage in a timely manner prior to their arrival.

REMINDER: You and your Client will have access to this page just five days before their arrival. For that reason, we do not recommend printing and mailing a physical copy of the Travel ePackage to your Client, as it may not arrive in time. We encourage you to empower your Client with a digital copy of their Travel ePackage.

D *Reservation Details* Section

Displays a recap of the booked hotel, check-in and checkout dates, room category (as applicable), travel party, and any components included in the package (e.g., Theme Park tickets).

E *Payment Information* Section

Displays payment information for you (including your commission rate) that your Client will not see when they access their reservation via StartYourDisneylandExperience.com or Disneyland.com.

©Disney | SLS 209535 04.21

FUNCTION/COMPONENT	CLIENT	TRAVEL AGENT
Retrieve Reservation	StartYourDisneylandExperience.com	Disney Travel Agents website
Book Theme Park Reservations	✓	✗
View, print, or save PDF of Travel ePackage	✓	✓
Make a payment	✗	✓
View payment and commission details	✗	✓
Complete Online Check-In Service	✓	✗
Link Travel ePackage Tickets to *Disneyland*® app	✓	✗
View Travel ePackage activity	✗	✓

©Disney | SLS 209535 04.21

TRAVEL AGENT

Booking:

- Books and services *Disneyland*® Resort package
- Provides the Client's email address during initial booking

Post Booking:

- Ensures Client has a Disney account by advising them to visit StartYourDisneylandExperience.com
- Ensures Client books Theme Park reservations
- Ensures Client downloads their Travel ePackage and completes Online Check-In Service (up to five days prior to arrival)
- Encourages Client to download the *Disneyland*® app to their mobile device

CLIENT

Booking:

- Works with a Travel Agent who books their package reservation

Post Booking:

- Creates a Disney account (if they haven't not previously created one)
- Books Theme Park reservations (**for each day**; 60-day rolling window) and saves QR code
- Saves and/or prints Travel ePackage (up to five days prior to arrival)
- Completes Online Check-In Service (up to five days prior to arrival)
- Downloads the *Disneyland*® app to their mobile device

Arrival:

- If they completed Online Check-In Service, briefly stops by the front desk of their hotel to pick up room keys
- Scans their Theme Park eTickets from their Travel ePackage, as well as their Theme Park reservation QR code, to enter a Theme Park
- Enjoys Express Checkout if eligible

©Disney | SLS 209535 04.21