Walt Disney World *Tropical Weather Update*
October 7, 2016

Based on the most recent forecasts for Hurricane Matthew, several destinations, special events and experiences at the **Walt Disney World**® Resort are closed or have been cancelled.

CLOSURES, CANCELATIONS AND MORE

- **All 4 *Walt Disney World* Theme Parks are closed through Friday, Oct. 7, 2016. Theme Parks are scheduled to open at 8 a.m. Saturday, Oct. 8, 2016. Posted closure times remain the same.**
- **Disney's Animal Kingdom**® Theme Park will open for Extra Magic Hours at 7 a.m. ET on Saturday, Oct. 8, 2016 for Resort Guests only.
- **Epcot®** World Showcase will open at 11 a.m. on Saturday, Oct. 8, 2016. Frozen Ever After will open at 8 a.m. on Saturday, Oct. 8, 2016.
- **Disney's Blizzard Beach®** Water Park is closed through Friday, Oct. 7, 2016. Operating hours will resume as scheduled on Oct. 8, 2016.
- **Disney's Typhoon Lagoon®** Water Park is closed through Friday, Oct. 7, 2016. Operating hours will resume as scheduled on Oct. 8, 2016.
- **Disney Springs™** is closed through Friday, Oct. 7, 2016. Operating hours will resume as scheduled on Oct. 8, 2016.
- Characters in Flight at **Disney Springs** is closed through Sunday, Oct. 9, 2016.
- Mickey's Not-So-Scary Halloween Party has been canceled through Friday, Oct. 7, 2016. For re-booking, refunds and other options, please call 407-939-7818 beginning at 9 a.m. ET on Monday, Oct. 10, 2016. Guests under 18 years of age must have parent or guardian permission to call.
- Disney's Fort Wilderness Resort & Campground – including our Campsites and Cabins is closed through Friday, Oct. 7, 2016. All performances of Hoop-Dee-Doo Musical Revue and Mickey's Backyard BBQ through that date have been canceled as well.
- Disney's Spirit of Aloha Dinner Show at Disney's Polynesian Village Resort has been canceled through Friday evening, Oct. 7, 2016.
- Select spa locations – including La Vida Health Club at Disney's Coronado Resort, Senses – A Disney Spa at Disney's Grand Floridian Resort & Spa, Senses – A Disney Spa at Disney's Saratoga Springs Resort & Spa and Ship Shape Massage Salon Fitness – are closed through Saturday, Oct. 8, 2016.
- Events scheduled through Oct. 8, 2016 at ESPN Wide World of Sports Complex – including the Disney Cross Country Classic 2016 and Baseball Canada National Team Fall Training sessions – have been canceled.
- Fantasia Gardens and Fairways Miniature Golf and Winter Summerland Miniature Golf will resume operating hours as scheduled on Saturday, Oct. 8, 2016.

FOR CURRENT *WALT DISNEY WORLD* RESORT GUESTS

Guests staying at a **Walt Disney World** Resort hotel at the present time are advised to

remain indoors through the duration of the storm. For more information – including important safety measures they can take, Guests should speak with the nearest Cast Member.

While we continue to take every necessary precaution throughout Hurricane Matthew, please be aware of the following – in the instance that a Guest's vacation plans have been directly affected:

- Most Disney Resort hotel restaurants will remain open. However, if Guests wish or need to cancel or modify a dining reservation affected by Hurricane Matthew, cancelation fees imposed by Disney will be waived for all Guests.
- In addition, Disney Resort hotel cancelation fees imposed by Disney will be waived for all Guests. For information on checking out early and/or receiving a reimbursement, Guest should visit the Front Desk of their Disney Resort hotel and a Cast Member will assist them in processing a refund for unused nights of their stay, park tickets and dining entitlements.
- If flights home have been canceled, Guests who booked directly with the airline and the flights are being moved, we will assist in moving the Disney Resort stay (based on availability.) For Guests who booked airline travel through **Walt Disney Travel Company**, we will assist with obtaining another flight (based on availability) and in moving the Disney Resort stay.
- If booked with Disney, we will waive fees to modify airline flight dates and package accommodations. For Guests who have booked a reservation on their own, we will connect them with their airline to assist with obtaining a wavier for their reservation so we can modify the land portion of their reservation.
- If Guests need to checkout early or move the dates of stay, they can go to the Disney Resort front desk where a Cast Member can assist in processing a refund for the unused nights, tickets and dining entitlements.
- Guests who have specific questions on Travelex® insurance coverage, can contact Travelex at 888-246-4967.
- Best Friends Pet Care is closed through Friday, Oct. 7, 2016. A crew will remain with the animals.
- If Guests have made **FastPass+** selections that cannot be used due to the closure of our theme parks, they can modify their selections online or by using the **My Disney Experience** mobile app.
- **PhotoPass** Guest Support operations will be limited through Friday, Oct. 7, 2016.

For further information about Hurricane Matthew at **Walt Disney World** Resort, please continue checking back throughout the duration of the storm.

Please note: the above-described cancelation details may not apply to Guests who did not book a package via the **Walt Disney Travel Company** or to Guests who booked a sports or group package.

Please continue to monitor news outlets for the latest weather information. Visit

DisneyTravelAgents.com>**Walt Disney World** Resort>Frequently Asked Questions>General Questions for the Hurricane Policy for **Walt Disney Travel Company Magic Your Way®** packages and most room-only reservations.